



PRESS RELEASE

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MedStar EMS Receives National Accreditation

January 11, 2010 (Fort Worth, Texas) MedStar EMS, the exclusive ambulance service provider to 15 Tarrant County cities, now joins the elite group of medical transportation service providers that are accredited by the Commission on Accreditation of Ambulance Services (CAAS).

Of the 2,500 licensed ambulance providers in North America, only 133 are CAAS accredited. With this achievement, MedStar becomes only the fourth ambulance service to be accredited in the state of Texas.

“CAAS accreditation signifies that the MedStar system has met the gold standard determined by the industry to be essential in a modern emergency medical services provider,” said Jack Eades, MedStar’s Executive Director. “This is another example of commitment to excellence on the part of every one of our employees.”

The 18 month application process included a comprehensive self-assessment and an independent outside review of MedStar operations, including a multi-day on-site review by national experts in emergency medical services.

In order to meet the challenge of receiving accreditation, every area of MedStar was reviewed and numerous improvements were put into place, including implementing process improvement training, documenting follow up process on every patient complaint, testing the emergency communication plan, implementing a strategic plan, completing numerous facility upgrades, tracking and quality insurance of fleet maintenance, proving back up and off site storage for all computer systems and assuring all employees are aware of all policies.

Accreditation means the community can be confident that MedStar is providing the highest level of quality patient care and that it stands ready to care for their families when needed.

About Commission on Accreditation of Ambulance Services (CAAS)

CAAS is a non-profit organization which was established to encourage and promote quality patient care in America’s medical transportation system. The primary focus of the Commission’s standards is high-quality patient care by establishing national standards which not only address the delivery of patient care, but also the ambulance service’s total operation and its relationships with other agencies, the general public, and the medical community. CAAS’s standards often exceed state or local licensing requirements.

About MedStar

MedStar is the exclusive emergency and non-emergency ambulance service provider to 15 Tarrant County cities including Blue Mound, Burleson, Edgecliff Village, Forest Hill, Fort Worth, Haltom City, Haslet, Lakeside, Lake Worth, River Oaks, Saginaw, Samson Park, Westover Hills, Westworth Village, and White Settlement. Established in 1986, MedStar provides advanced life support ambulance service to 421 square miles and more than 860,000 residents in Tarrant County. MedStar responds to about 100,000 emergency calls a year with a fleet of 47 ambulances.

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