



Getting You There Safely

We've all heard about the 'black boxes' used to decipher an airplane's exact operations prior to a crash. Did you know MedStar EMS uses very similar technology to ensure patient, and employee, safety?

Each MedStar ambulance is outfitted with a road safety 'black box' that monitors and records safety elements such as vehicle speed, turning and breaking force, use of lights and sirens, use of a spotter while backing the vehicle, and driver seat belts. Any time operation of the ambulance does not adhere to set safety standards, an audible alarm sounds near the driver. The safety measurements are automatically wirelessly downloaded when the ambulance returns to MedStar's maintenance garage at the end of each shift, where the data is stored and monitored for crew adherence to safety standards.

In the event of a traffic accident involving an ambulance, the data can also be used to analyze vehicle operation at the time of the incident.



AMAA Board Meeting - July 22

The next meeting of the Area Metropolitan Ambulance Authority Board of Directors will be at 10 a.m. Wednesday, July 22 at MedStar's operation offices, 551 E. Berry St., Fort Worth. Meeting agenda and discussion information is available on the MedStar Web site, www.medstar911.org/board-of-directors.

The Care You Deserve

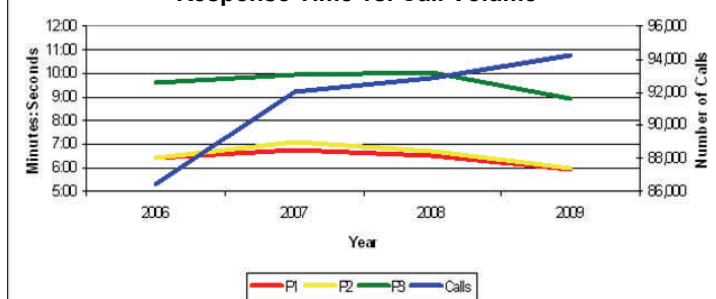
MedStar holds itself accountable to providing high quality patient care in an efficient and cost effective manner with accountability.

These performance measures illustrate how we're trying to meet that goal.

Month-to-Date Reliability
(as of 7/16)

Priority	Calls	Late	MTD %
1	996	114	88.6%
2	1,951	115	94.1%
3	1,192	124	89.6%
4	26	2	92.3%
5	236	5	97.9%
Overall	4,401	360	91.8%

Response Time vs. Call Volume



MedStar's response time goals are:
(90% of time)

- Priority 1 calls 9 min. or less
- Priority 2 calls 11 min. or less
- Priority 3-5 calls 15 min. or less