

**MINUTES
AREA METROPOLITAN AMBULANCE AUTHORITY
BOARD of DIRECTORS MEETING**

July 23, 2008

A meeting of the Area Metropolitan Ambulance Authority Board of Directors was held at 10:00 a.m., July 23, 2008 at the Ambulance Authority offices. Board members present for the meeting were: Dr. John Griswell, Mr. John Hernandez, Mr. Robert Hampton, Mr. Byron Black and Mr. Danny Scarth. Mr. Howard McMahan was absent.

Others present for the meeting were Jack Eades, Kay Stanley, Matt Goetz, Bob Strickland, Stacy Raborn, Chris Cebollero, Curtis Young, Dr. Fowler, Daniel Ebbett, Chief Rudy Jackson and Richard Neuhaus with the Fort Worth Fire Department, Perry Bynum with Haltom City Fire Department, Chief Bob Harvey with Saginaw Fire Department, Kurt Mays with Haslet Fire Department and Josh Wright with Fort Worth Firefighters Association.

II. CONSENT AGENDA

BC-914 Approval of Minutes of the Board Meeting of June 25, 2008.

BC-915 Approval of the Check Register for the Month of June 2008.

Robert Hampton made a motion to approve the consent agenda, which was seconded by Danny Scarth. The motion carried unanimously.

III. NEW BUSINESS

BC-916 Consider amending the method for calculating response time reliability.

Mr. Eades said this item was continued from last month's board meeting and that this month the Board was to review the language from the most recent contract for ambulance services pertaining to unusual system overload and response time calculation. Mr. Eades said MedStar has followed the same definitions that were in the contract. Mr. Eades introduced Bob Strickland who would explain the current method compared to the proposed method of calculating response time reliability.

Bob Strickland provided the Board Members a spreadsheet based on May 2008 data. He explained the report was divided into two sections. One section was the current method of calculation with system overload and patient contact. The other section eliminated unusual system overload and calculated response times for all on scene calls as opposed to just patient contacts. Mr. Strickland reported that there was a program calculation error in the software program. He said it was discovered that the number of responses shown were not correct but this did not have an effect on the calculation of response time reliability. He said he was working with software developer to get the program corrected.

Dr. Griswell reported that only one day in April 2008 was the overload calculation not used and two days in May 2008 and zero days in June 2008 was the calculation not used. He said EPAB was in favor of taking the overload calculation out of the reliability calculation.

Mr. Scarth said he would like to see a three-month comparison using the current system overload calculation with patient contacts compared to the calculation without system overload and on scene responses.

Robert Hampton made a motion to eliminate the system overload calculation and include all on scene responses for response time reliability calculations effective beginning in October 2008, which was seconded by Byron Black. The motion carried unanimously.

IR-152 Receive a report on implementation plans for the Fitch System Review recommendations.

Mr. Eades said he had grouped the recommendations from Fitch into five categories based on time to initiation. The groups are Completed, Underway, 0-90 Days to Initiation, 90-180 Days to Initiation and Continual. Mr. Eades said he was presenting this so the Board Members would have a sense of what MedStar was doing with the recommendations from Fitch.

IV. MONTHLY REPORTS

Executive Director Report

Mr. Eades reported the system-wide response time reliability for June 2008. The June report showed system-wide response time reliability for Priority One at 85.6%, Priority Two at 91.4%, Priority Three at 88.4%, Priority Four at 77.0% and Priority Five at 93.0%.

Mr. Eades reported that scheduling efficiency was at 83.7%, daily average unfilled shifts was at 8 and the patient rating of overall service satisfaction was 97%.

EPAB Monthly Report

Dr. Griswell said his staff was working on reprogramming the charting system. He said Daniel Ebbett has been working very hard on reprogramming all KPI. He also reported that he had been working with the First Responders and was very excited about the interaction that was occurring.

Financial Report

Mr. Eades gave the financial report for the month of June 2008 stating that collections are at 49.51% for the month. Year-to-date the Authority has a collection rate of 42.54% compared to 40.24% last year at this time

V. OTHER DISCUSSION

There was no other discussion.

VI. CLOSED SESSION

As authorized by the Texas Government Code, the AMAA Board held a closed meeting pursuant to Section 551.071 of the Texas Government Code. The Board adjourned to executive session at 11:00am

VII. RECONVENE FROM CLOSED SESSION

No action was taken in closed session.

VIII. ADJOURNMENT

There being no further business, Dr. Griswell adjourned the meeting.

Respectfully submitted,

Robert Hampton
Secretary