



February 19, 2010

MedStar Responds in the Snow

In an effort to protect crews, our patients and the traveling public, MedStar EMS temporarily suspended all lights and sirens responses to emergency medical calls during last week's unusual onslaught of sleet and snow. Suspension of these "hot" responses allowed crews to travel at speeds appropriate to current weather conditions and reduce associated traffic incidents caused by drivers giving way to the ambulances.

MedStar responded to 365 emergency medical calls during the winter weather last Thursday, about 40 percent more than a typical day. Of those calls, three were for cardiac arrests, 54 motor vehicle accidents, and 34 were for falls.



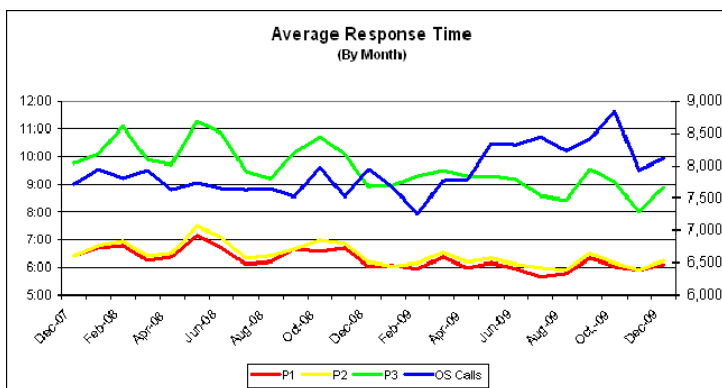
AMAA Board Meeting - Feb. 24

The next meeting of the Area Metropolitan Ambulance Authority Board of Directors will be at 10 a.m. Wednesday, Feb. 24 at MedStar's operation offices, 551 E. Berry St., Fort Worth. Meeting agenda and discussion information is available on the MedStar Web site. Go to www.medstar911.org, click on About Us/Board of Directors, then click on the Feb. 24 meeting link on the right side of the page. A .pdf version of the agenda and materials is posted there.

The Care You Deserve

MedStar holds itself accountable to providing high quality patient care in an effective and cost-efficient manner with accountability to system performance standards.

These performance measures illustrate how we're striving to meet that goal.



		Month-to-Date Reliability (as of 2/19)			
MedStar's response time goals (90% of time):		Priority	Calls	Late	MTD %
Priority 1	9 min. or less	1	1,103	171	84.5%
Priority 2	11 min. or less	2	2,026	210	89.6%
Priority 3-5	15 min. or less	3	1,269	163	87.2%
		4	43	7	83.7%
		5	326	7	97.9%
		Overall	4,767	558	83.3%