



★ STARLITE

An e-news update from MedStar Emergency Medical Services

www.medstar911.org

March 19, 2010

MedStar Donates Bikes

MedStar donated six bicycles to the Northside Inter-Church Agency March 19.

The bikes, previously used by MedStar's Bike Emergency Response Team, will go to the agency's clients.

The Northside Inter-Church Agency provides food, clothing, and self-help programs to families on the northside of Fort Worth and surrounding communities through case management, crisis counseling, and employment, education and community services.



AMAA Board Meeting - March 24

The next meeting of the Area Metropolitan Ambulance Authority Board of Directors will be 10 a.m. Wednesday, March 24 at MedStar's operation offices, 551 E. Berry St., Fort Worth.

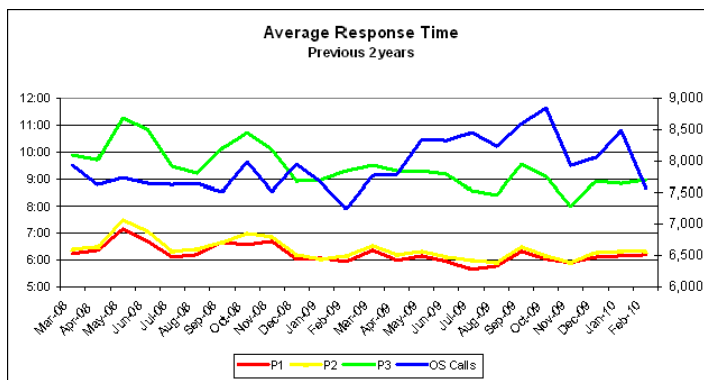
Meeting agenda and discussion information is available on the MedStar Web site. Go to www.medstar911.org, click on About Us/Board of Directors, then click on the March 24 meeting link on the right side of the page. A .pdf version of the agenda and materials is posted there.

The Care You Deserve

MedStar holds itself accountable to providing high quality patient care in an effective and cost-efficient manner with accountability to system performance standards.

These performance measures illustrate how we're striving to meet that goal.

For more performance measures, go to the Accountability page on MedStar's web site, www.medstar911.org.



		Month-to-Date Reliability (as of 3/19)			
MedStar's response time goals (90% of time):		Priority	Calls	Late	MTD %
Priority 1	9 min. or less	1	1,146	140	87.8%
Priority 2	11 min. or less	2	2,296	178	92.2%
Priority 3-5	15 min. or less	3	1,332	135	89.9%
		4	62	8	87.1%
		5	306	8	97.4%
		Overall	5,142	469	90.9%