



An e-news update from MedStar Emergency Medical Services

www.medstar911.org

June 1, 2010

## Response Time Compliance for 2nd Month in a Row!

MedStar's team achieved response time compliance for the 2nd straight month! This represents another month of outstanding performance despite near record call volume of 8,993 responses for the month!

## Invisible Bracelet Program Launched

We are pleased to formally announce the anticipated launch of the new Invisible Bracelet<sup>®</sup> program for residents in the MedStar service area. The Invisible Bracelet<sup>®</sup> program allows people to register their medical information and emergency contacts on a secure website accessible to MedStar personnel while on scene, at the patient's side. So, if the patient has diabetes, MedStar personnel will know not only about the diabetes history, but also how much insulin the patient takes, the hospital they prefer, or any other information the patient chooses to put into the Invisible Bracelet<sup>®</sup> program.

When the MedStar crew is on the scene treating the patient or during transport, the crew can click one button on the patient's Invisible Bracelet<sup>®</sup> profile and send a notice to all the patient's emergency contacts by voice message, e-mail or even text message about the patient's condition and hospital destination.

To register for the Invisible Bracelet<sup>®</sup> program, go to MedStar's website at [www.medstar911.org](http://www.medstar911.org) and click on the Invisible Bracelet<sup>®</sup> link, or access Invisible Bracelet<sup>®</sup> at [www.invisiblebracelet.org](http://www.invisiblebracelet.org).

### System Performance Monthly Summary May 1—May 31, 2010

Call Priority	# of Calls	On Time %	Avg Rspns Time
1	1936	90.5%	00:05:28
2	3690	91.8%	00:05:55
3	2815	91.4%	00:08:10
<b>Total</b>	<b>8441</b>		

#### Response time goals (90% of time):

Priority 1	9 min. or less
Priority 2	11 min. or less
Priority 3	15 min. or less

## Beware of Hot Weather Related Emergencies!

With the warmer weather upon us, we are experiencing a surge in hot weather related emergency calls. Memorial Day week we responded to a fatal incident of a child left in a hot car and three pediatric drowning cases. Temperatures in closed cars can quickly exceed 125 degrees, and it takes only a minute for a child to find their way into an unattended pool or lake. Please remember to always examine your car for children or pets left behind and closely watch children near water. More on these topics as we once again bring you MedStar's 90 days of Summer Safety Public Education Campaign.



MedStar will be featured on the cover of an upcoming textbook by Jones and Bartlett Publishers. The textbook, titled *Advanced Skills for the EMT*, is due for publication in the fall of 2010.

Shown to the left is a photo taken by Glen Ellman of the Fort worth Fire Department as one of the of the selections for the cover