

## Criteria for Patient Enrollment

### PURPOSE:

To define the parameters and the process for identifying and enrolling patients into the MedStar Community Health Program.

### BACKGROUND:

MedStar has introduced a Community Health Program to improve the overall health of the patients enrolled in the program and to serve as an additional resource for the system providing an alternative to the traditional prehospital care model. This program allows for preventive measures to reduce the use of the 911 system and coordinate appropriate healthcare for those enrolled.

### PROCEDURE:

There are several pathways that a potential patient can be identified and enrolled in the Community Health Program.

1. **Internal Review** - Each week, a report is generated by Medical Records showing 911 usage by patient for a rolling ninety day period. This report is to be delivered the Critical Care Coordinator for review. Patients that have used emergency medical services more than thirty times in a rolling ninety day period will be approached about enrolling in the Community Health Program. Patients that do not meet this criterion but show a pattern of concern will be watched and may also, at the discretion of program management, be enrolled in the program.
2. **MedStar Employee Referral** - MedStar employees may also refer patients that they feel would benefit from enrollment in the Community Health Program. Recommendations for enrollment into the Community Health Program should be submitted (via e-mail) to the Critical Care Coordinator. Upon review and final determination, the referring employee will receive an e-mail notifying them of the outcome.
3. **Outside Referral** - Community Health Care Program partners may also refer patients for enrollment into the program. These patients, depending on the referral, may be enrolled using alternate criteria. These patients will be evaluated by a CHP/APP and the case discussed by program management for final determination.