



★ STARLITE

www.medstar911.org

9/11: Ten Years Later

For emergency responders, few events resonate quite like the 9/11 terrorist attacks. While most people have heard heroic stories of firefighters rushing into the World Trade Center, office workers struggling to save colleagues at the Pentagon and the brave resistance of passengers on United flight 93, many may not know about the EMS professionals who responded on that fateful day.

According to the Journal of Emergency Medical Services, JEMS, hundreds of EMTs and paramedics responded to each of the attack sites, taking charge of the chaotic environment to set up triage stations and begin assessing and transporting patients to area hospitals.

In tribute to those who were such a credit to our profession, JEMS has developed a four volume account of the events of 9/11 as seen through the eyes of EMS workers who were there. Entitled *Out of the Darkness*, the [online version](#) can be viewed free of charge, thanks to sponsor contributions, after registering on the website.

MedStar Pays Tribute

The Fort Worth Museum of Science and History is now home to the largest artifact from Ground Zero in Texas. This twisted steel beam was once a façade panel of the North Tower's top floors, but now serves as a poignant reminder of the tragedy of September 11, 2001 and the courage, resilience and fortitude of a nation dedicated to continue moving forward since that day.



The City of Fort Worth hosted a 9/11 Tribute at the Museum on the Tenth Anniversary of the attacks to showcase the beam, remember the fallen and honor the local emergency responders who help keep our communities safe.



MedStar's Honor Guard proudly stood shoulder-to-shoulder with the Honor Guard members from the Fort Worth Police and Fire Departments during the ceremony.

During the presentation, U.S. Congresswoman Kay Granger and Fort Worth Mayor Betsy Price and both recalled the horror of that day but spoke to the positive spirit of a

nation dedicated to freedom. Fort Worth ISD Board of Trustees President Raymond Dickerson reminded guests that this year's graduating seniors, who were 8 or 9 years old at the time, have grown up in a world tinged with the after-effects of the attacks but show a surprising and uplifting resiliency.

The spirit of the ceremony was best captured by the *Songs of Inspiration*, sung by Kids Who Care, and a soaring rendition of *God Bless America* led by the Western Hills High School A Cappella Choir.

August Compliance

The excessive heat continued to be the story throughout the month of August, contributing to an increase in call volume of over 7% from August, 2010. In addition to the overall call increase, MedStar responded to about 40% more calls specifically related to heat-related conditions.

System Performance August 1-31, 2011 (Figures listed are preliminary.)

Response time goals (90% of time):	
Priority 1	9 min. or less
Priority 2	11 min. or less
Priority 3	15 min. or less

Call Priority	# of Calls	On Time %	Avg. Resp. Time
1	2,196	88.2%	5:37
2	3,341	92.9%	5:48
3	3,450	90.9%	8:04
Total	8,987		

MEDSTAR
EMERGENCY MEDICAL SERVICES

**In an emergency,
details matter.**

**Who will give me your medical history
if you can't?**

If you have an accident or medical emergency, you may not always be able to communicate with paramedics or other first-responders. However, existing health conditions, medications and other personal information can be critical to your care.

The Invisible Bracelet can give medics all the information they need, even when you can't. It can even alert loved ones that you have been taken to a hospital.

It's simple.

It's secure.

And, it could save your life.



Find out more about Invisible Bracelet - think of it as medic-alert goes digital and so much more!

MedStar can even [host a seminar](#) for your employees, congregation or club.