

Ambulance Providers Must Not Assist in Completing Nonemergency Ambulance Prior Authorization Form

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Ambulance providers must not complete any portion of the Nonemergency Ambulance Prior Authorization Request form to ensure the integrity of the submitted form.

Prior authorization must be obtained by the facility or the physician's staff for all nonemergency transports.

The Nonemergency Ambulance Prior Authorization Request form must be filled out and submitted to TMHP by the facility or the physician's staff that is most familiar with the client's condition. The ambulance provider must not assist in completing or submitting any portion of this form.

For more information, providers may refer to articles titled "[Ambulance Services Benefit Criteria to Change April 1, 2013](#)," which was published on this website February 1, 2013.

For more information, call the TMHP Contact Center at 1-800-925-9126.