

Medstar Mobile Healthcare

Fort Worth, TX

Client 6511



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EMS System Report

June 1, 2017 to June 30, 2017

Your Score

94.10

Number of Your Patients in this Report

125

Number of Patients in this Report

6,638

Number of Transport Services in All

141





Executive Summary

This report contains data from **125 Medstar Mobile Healthcare** patients who returned a questionnaire between **06/01/2017** and **06/30/2017**.

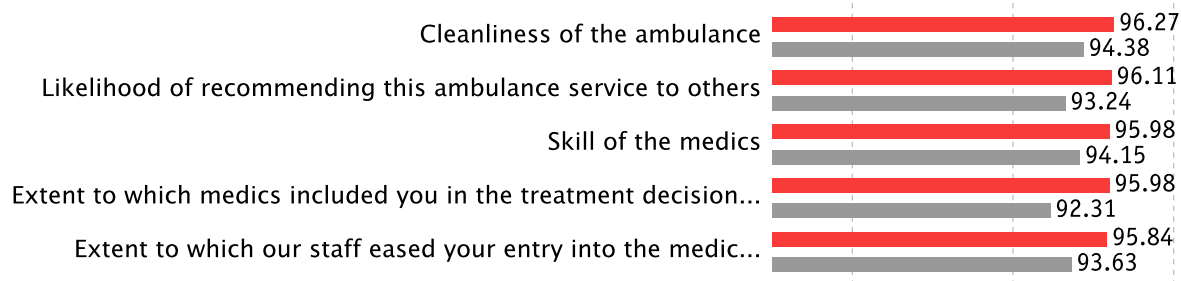
The overall mean score for the standard questions was **94.10**; this is a difference of **1.54** points from the overall EMS database score of **92.56**.

The current score of **94.10** is a change of **-1.19** points from last period's score of **95.29**. This was the **27th** highest overall score for all companies in the database.

You are ranked **2nd** for comparably sized companies in the system.

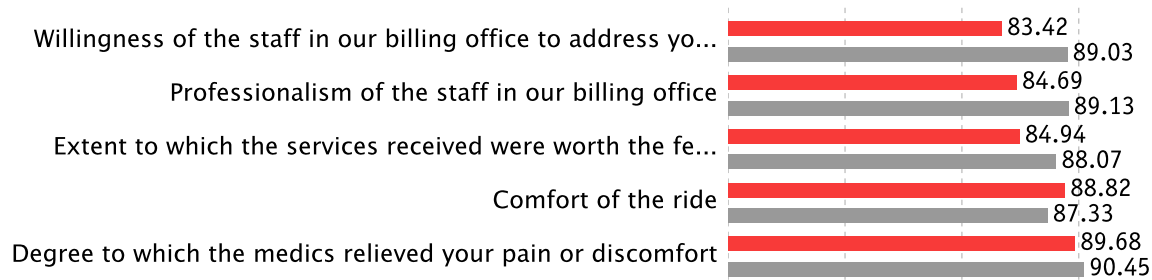
85.08% of responses to standard questions had a rating of Very Good, the highest rating. **97.77%** of all responses were positive.

5 Highest Scores



■ Your Score ■ Total DB

5 Lowest Scores



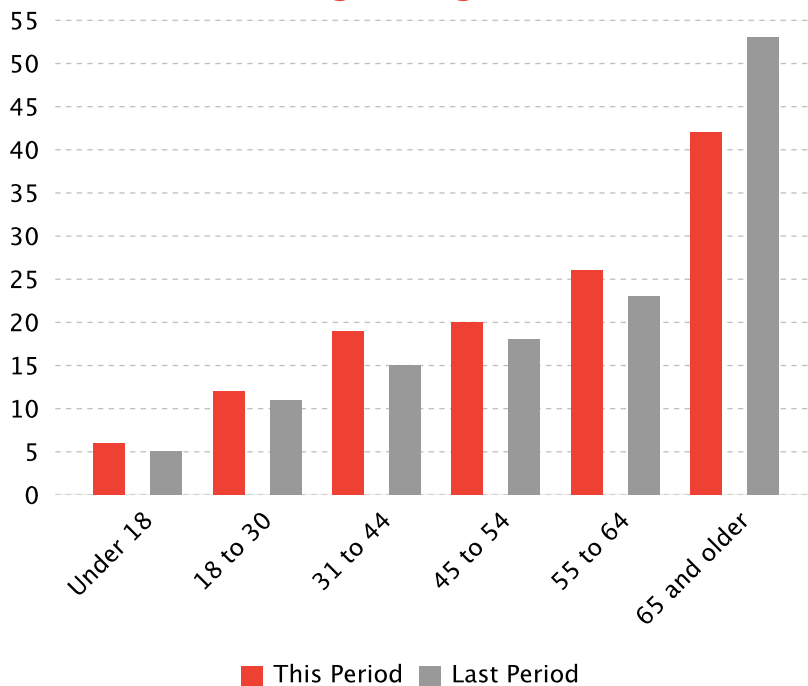
■ Your Score ■ Total DB



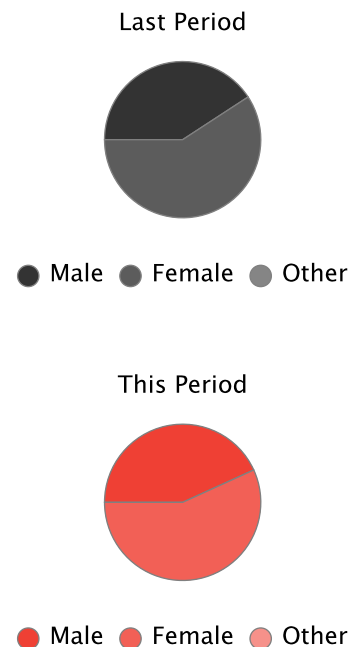
Demographics — This section provides demographic information about the patients who responded to the survey for the current and the previous periods. The information comes from the data you submitted. Compare this demographic data to your eligible population. Generally, the demographic profile will approximate your service

	Last				This Period			
	Total	Male	Female	Other	Total	Male	Female	Other
Under 18	5	1	4	0	6	3	3	0
18 to 30	11	7	4	0	12	4	8	0
31 to 44	15	6	9	0	19	9	10	0
45 to 54	18	7	11	0	20	9	11	0
55 to 64	23	10	13	0	26	13	13	0
65 and older	53	20	33	0	42	16	26	0
Total	125	51	74	0	125	54	71	0

Age Ranges



Gender





Dispatch Analysis

This analysis details the section results that concern dispatcher operations. The analysis contains the mean scores for each survey question. The first column shows the company score and the total database score, the second column is your variance from the database score.

Helpfulness of the person you called for ambulance service



Concern shown by the person you called for ambulance service



Extent to which you were told what to do until the ambulance arrived



Overall Section Score





Ambulance Analysis

This analysis details the section results that concern ambulance operations. The analysis contains the mean scores for each survey question. The first column shows the company score and the total database score, the second column is your variance from the database score.

Extent to which the ambulance arrived in a timely manner



Cleanliness of the ambulance



Comfort of the ride



Skill of the person driving the ambulance



Overall Section Score





Medic Analysis

This analysis details the section results that concern medic operations. The analysis contains the mean scores for each survey question. The first column shows the company score and the total database score, the second column is your variance from the database score.

Care shown by the medics who arrived with the ambulance



Degree to which the medics took your problem seriously



Degree to which the medics listened to you and/or your family



Skill of the medics



Extent to which the medics kept you informed about your treatment



Extent to which medics included you in the treatment decisions (if applicable)



Degree to which the medics relieved your pain or discomfort





Medic Analysis

This analysis details the section results that concern medic operations. The analysis contains the mean scores for each survey question. The first column shows the company score and the total database score, the second column is your variance from the database score.

Medics' concern for your privacy



Extent to which medics cared for you as a person



Overall Section Score





Billing Staff Assessment Analysis

This analysis details the section results that concern office operations. The analysis contains the mean scores for each survey question. The first column shows the company score and the total database score, the second column is your variance from the database score.

Professionalism of the staff in our billing office



Willingness of the staff in our billing office to address your needs



Overall Section Score





Overall Assessment Analysis

This analysis details the section results that concern assessment of operations. The analysis contains the mean scores for each survey question. The first column shows the company score and the total database score, the second column is your variance from the database score.

How well did our staff work together to care for you



Extent to which our staff eased your entry into the medical facility



Appropriateness of Emergency Medical Transportation treatment



Extent to which the services received were worth the fees charged



Overall rating of the care provided by our Emergency Medical Transportation



Likelihood of recommending this ambulance service to others



Overall Section Score





Question Analysis

This section lists a synopsis of the information about your individual questions and overall scores for this monthly reporting period. The first column shows the company score from the previous period, the second column shows the change, the third column shows your score for this period and the fourth column shows the total Database score.

Dispatch Analysis

	Last Period	Change	This Period	Total DB
Helpfulness of the person you called for ambulance service	95.93	-3.80	92.13	92.25
Concern shown by the person you called for ambulance service	96.43	-5.37	91.06	92.37
Extent to which you were told what to do until the ambulance arrived	96.79	-3.85	92.94	90.79

Ambulance Analysis

	Last Period	Change	This Period	Total DB
Extent to which the ambulance arrived in a timely manner	95.53	0.08	95.61	92.22
Cleanliness of the ambulance	96.83	-0.56	96.27	94.38
Comfort of the ride	88.32	0.50	88.82	87.33
Skill of the person driving the ambulance	94.44	-0.58	93.86	93.73

Medic Analysis

	Last Period	Change	This Period	Total DB
Care shown by the medics who arrived with the ambulance	96.03	-1.14	94.89	94.08
Degree to which the medics took your problem seriously	96.45	-2.07	94.38	94.21
Degree to which the medics listened to you and/or your family	95.53	-0.20	95.33	93.82
Skill of the medics	95.61	0.37	95.98	94.15
Extent to which the medics kept you informed about your treatment	94.85	-0.76	94.09	92.50
Extent to which medics included you in the treatment decisions (if	94.67	1.31	95.98	92.31
Degree to which the medics relieved your pain or discomfort	87.92	1.76	89.68	90.45
Medics' concern for your privacy	95.69	-0.46	95.23	93.32
Extent to which medics cared for you as a person	96.00	-0.19	95.81	94.21



Question Analysis (Continued)

Billing Staff Assessment Analysis

	Last Period	Change	This Period	Total DB
Professionalism of the staff in our billing office	100.00	-15.31	84.69	89.13
Willingness of the staff in our billing office to address your needs	90.63	-7.21	83.42	89.03

Overall Assessment Analysis

	Last Period	Change	This Period	Total DB
How well did our staff work together to care for you	96.70	-1.65	95.05	93.46
Extent to which our staff eased your entry into the medical facility	96.74	-0.90	95.84	93.63
Appropriateness of Emergency Medical Transportation treatment	98.09	-2.31	95.78	93.60
Extent to which the services received were worth the fees charged	94.83	-9.89	84.94	88.07
Overall rating of the care provided by our Emergency Medical	97.03	-2.89	94.14	93.63
Likelihood of recommending this ambulance service to others	96.80	-0.69	96.11	93.24



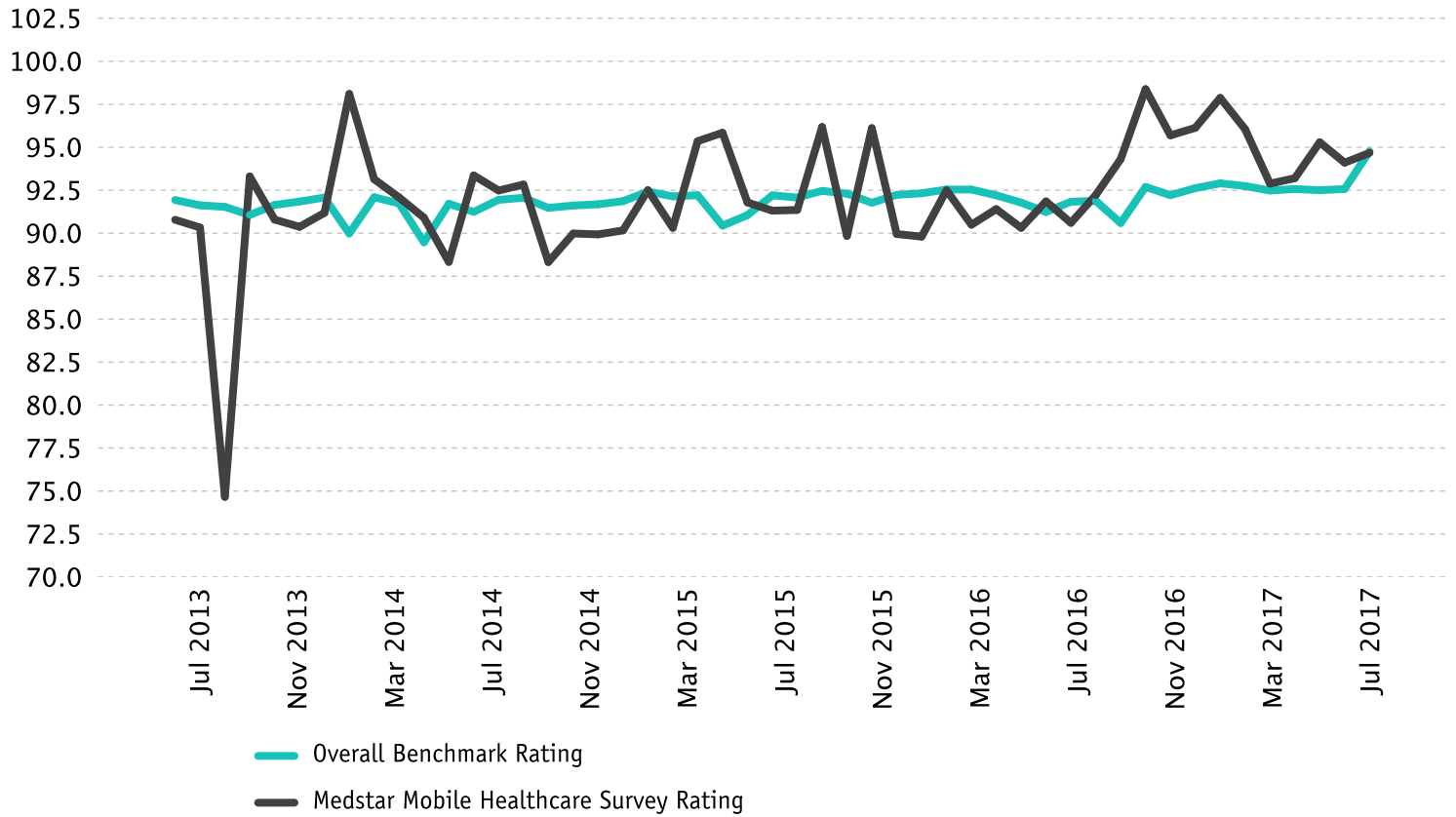
Monthly Breakdown

Below are the monthly responses that have been received for your service. It details the individual score for each question as well as the overall company score for that month.

	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017
Helpfulness of the person you called for ambulance	93.90	88.84	92.57	95.54	94.77	97.06	94.81	99.38	97.56	86.30	91.32	95.93	92.13
Concern shown by the person you called for	92.11	84.75	94.70	97.17	95.35	97.66	94.79	99.38	97.22	89.93	91.29	96.43	91.06
Extent to which you were told what to do until the	88.49	91.41	93.10	92.20	93.02	97.66	95.74	95.51	96.71	87.33	84.59	96.79	92.94
Extent to which the ambulance arrived in a timely	90.53	88.57	95.21	93.80	98.25	95.25	95.76	98.03	95.84	92.68	92.66	95.53	95.61
Cleanliness of the ambulance	92.66	91.75	95.94	96.03	99.12	96.78	96.30	99.12	98.45	95.00	94.16	96.83	96.27
Comfort of the ride	84.07	82.55	86.28	89.26	96.68	90.38	90.55	91.47	92.90	86.52	88.69	88.32	88.82
Skill of the person driving the ambulance	91.59	88.46	95.89	95.12	98.44	96.74	97.95	98.65	98.11	93.04	94.42	94.44	93.86
Care shown by the medics who arrived with the	94.21	91.94	91.94	94.56	98.79	95.53	96.91	99.15	96.92	95.80	95.05	96.03	94.89
Degree to which the medics took your problem	93.30	92.71	90.97	94.33	99.17	95.80	98.09	98.72	96.61	96.37	95.35	96.45	94.38
Degree to which the medics listened to you and/or	93.45	92.80	90.33	94.82	97.99	94.12	97.73	98.31	96.08	94.76	94.40	95.53	95.33
Skill of the medics	93.80	91.74	91.60	96.18	98.57	96.46	97.88	97.90	96.13	95.70	96.40	95.61	95.98
Extent to which the medics kept you informed about	91.28	92.27	90.41	93.20	99.17	96.35	97.81	95.62	95.55	92.29	91.82	94.85	94.09
Extent to which medics included you in the treatment	90.34	90.66	90.51	91.05	99.16	95.88	96.25	96.86	97.12	90.76	91.91	94.67	95.98
Degree to which the medics relieved your pain or	88.17	87.51	88.32	90.86	97.69	93.56	94.11	95.30	92.08	87.19	88.35	87.92	89.68
Medics' concern for your privacy	91.11	90.49	89.57	94.64	99.38	97.66	96.34	97.93	97.68	95.49	95.47	95.69	95.23
Extent to which medics cared for you as a person	95.51	92.76	90.81	93.87	99.16	96.39	97.18	99.11	96.70	95.87	95.66	96.00	95.81
Professionalism of the staff in our billing office	90.00	80.00	87.50	100.0	94.44	94.70	82.21	100.0	96.43	88.79	94.05	100.0	84.69
Willingness of the staff in our billing office to address	80.00	80.00	81.25	100.0	90.63	94.23	86.45	100.0	96.43	87.93	98.75	90.63	83.42
How well did our staff work together to care for you	93.48	93.48	95.36	96.03	98.96	95.79	97.35	98.31	94.11	95.53	94.80	96.70	95.05
Extent to which our staff eased your entry into the	91.42	90.44	93.28	95.91	98.52	96.94	98.18	99.32	97.20	94.28	93.42	96.74	95.84
Appropriateness of Emergency Medical	92.00	90.69	94.57	94.60	99.17	97.09	97.45	98.75	96.75	95.34	94.61	98.09	95.78
Extent to which the services received were worth the	70.00	75.08	91.30	94.44	98.40	95.63	86.87	100.0	90.80	84.91	88.43	94.83	84.94
Overall rating of the care provided by our Emergency	94.52	93.38	93.01	95.74	98.75	96.68	96.93	98.72	96.39	94.76	94.13	97.03	94.14
Likelihood of recommending this ambulance service	94.95	94.64	93.37	95.71	98.96	94.80	95.55	98.65	96.87	94.88	93.65	96.80	96.11
Your Master Score	91.85	90.60	92.22	94.31	98.38	95.69	96.13	97.87	96.05	92.88	93.20	95.29	94.10
Your Total Responses	127	125	125	136	125	125	125	125	125	125	125	125	125



Monthly tracking of Overall Survey Score





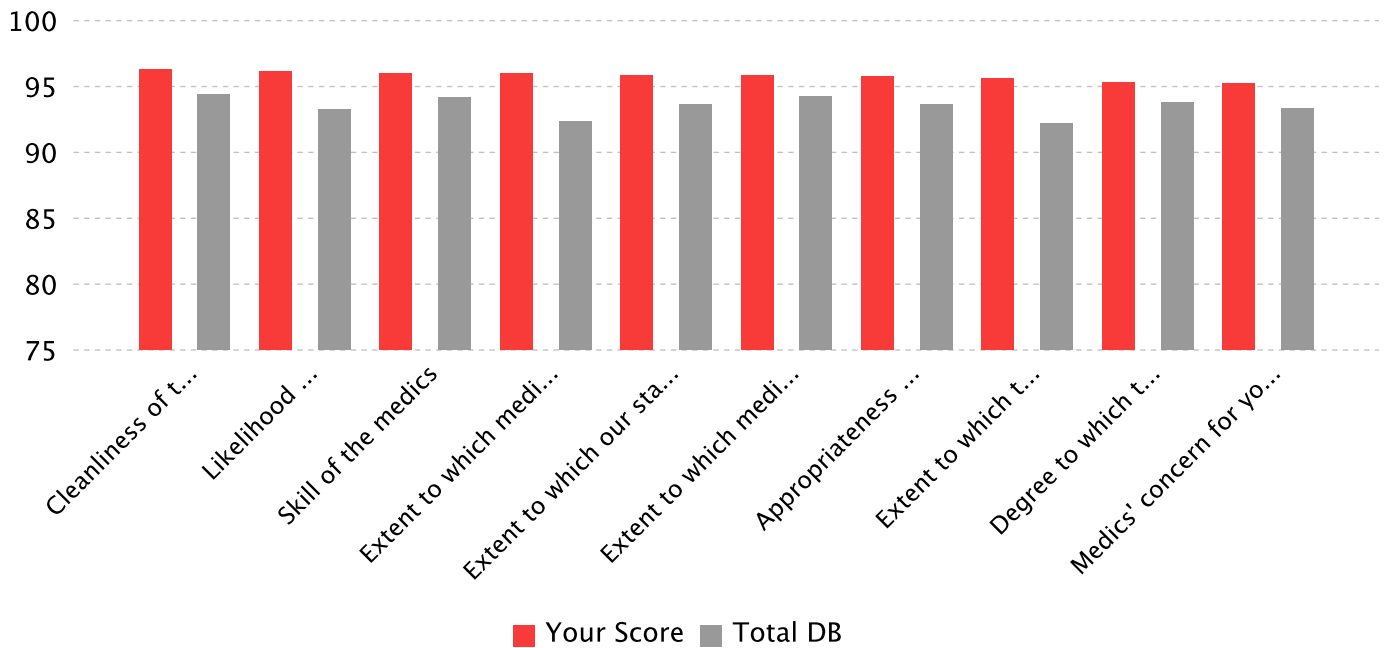
Greatest Increase and Decrease in Scores by Question

	Last Period	This Period	Change	Total DB Score
Increases				
Degree to which the medics relieved your pain or discomfort	87.92	89.68	1.76	90.45
Extent to which medics included you in the treatment decisions (if applicable)	94.67	95.98	1.31	92.31
Comfort of the ride	88.32	88.82	0.51	87.33
Skill of the medics	95.61	95.98	0.38	94.15
Extent to which the ambulance arrived in a timely manner	95.53	95.61	0.08	92.22
Decreases				
Professionalism of the staff in our billing office	100.0	84.69	-15.31	89.13
Extent to which the services received were worth the fees charged	94.83	84.94	-9.89	88.07
Willingness of the staff in our billing office to address your needs	90.62	83.42	-7.21	89.03
Concern shown by the person you called for ambulance service	96.43	91.06	-5.37	92.37
Extent to which you were told what to do until the ambulance arrived	96.79	92.94	-3.85	90.79
Helpfulness of the person you called for ambulance service	95.93	92.13	-3.80	92.25
Overall rating of the care provided by our Emergency Medical Transportation service	97.03	94.14	-2.89	93.63
Appropriateness of Emergency Medical Transportation treatment	98.09	95.78	-2.32	93.60
Degree to which the medics took your problem seriously	96.45	94.38	-2.06	94.21
How well did our staff work together to care for you	96.70	95.05	-1.65	93.46



Greatest Scores Above Benchmarks by Question

Highest Above Benchmark	This Period	Variance	Total DB Score
Cleanliness of the ambulance	96.27	1.89	94.38
Likelihood of recommending this ambulance service to others	96.11	2.87	93.24
Skill of the medics	95.98	1.83	94.15
Extent to which medics included you in the treatment decisions (if applicable)	95.98	3.67	92.31
Extent to which our staff eased your entry into the medical facility	95.84	2.21	93.63
Extent to which medics cared for you as a person	95.81	1.60	94.21
Appropriateness of Emergency Medical Transportation treatment	95.78	2.17	93.60
Extent to which the ambulance arrived in a timely manner	95.61	3.40	92.22
Degree to which the medics listened to you and/or your family	95.33	1.51	93.82
Medics' concern for your privacy	95.23	1.90	93.32





Key Drivers — This section shows the relative importance of each question to the respondents' overall satisfaction. The greater the coefficient number, the more important the issue is to your patients' overall satisfaction. The questions are arranged based on their weighted

Question	Your	Correlation Coefficient
Professionalism of the staff in our billing office	84.69	.897203016
How well did our staff work together to care for you	95.05	.855634505
Skill of the medics	95.98	.850825284
Willingness of the staff in our billing office to address your needs	83.42	.844406195
Degree to which the medics took your problem seriously	94.38	.836781796
Extent to which our staff eased your entry into the medical facility	95.84	.826171325
Concern shown by the person you called for ambulance service	91.06	.815262384
Degree to which the medics listened to you and/or your family	95.33	.810628565
Extent to which medics cared for you as a person	95.81	.810517569
Care shown by the medics who arrived with the ambulance	94.89	.807278573
Helpfulness of the person you called for ambulance service	92.13	.77181563
Extent to which the medics kept you informed about your treatment	94.09	.767234067
Comfort of the ride	88.82	.75552915
Medics' concern for your privacy	95.23	.749309453
Extent to which medics included you in the treatment decisions (if applicable)	95.98	.744721636
Extent to which the services received were worth the fees charged	84.94	.727376712
Appropriateness of Emergency Medical Transportation treatment	95.78	.725917454
Cleanliness of the ambulance	96.27	.665966222
Degree to which the medics relieved your pain or discomfort	89.68	.654171001
Skill of the person driving the ambulance	93.86	.643057138
Extent to which the ambulance arrived in a timely manner	95.61	.635302227
Extent to which you were told what to do until the ambulance arrived	92.94	.634975299



Company Comparisons — The following chart gives a comparison of the mean score for each question as scored by comparable companies. Your company is highlighted. There is also a green-shaded highlight of the highest score for each question. This will show how you compare

	Your Company	Comparison Companies					
		A	B	C	D	E	F
Helpfulness of the person you called for ambulance	92.13	91.94	91.87	94.29	90.62	91.42	92.96
Concern shown by the person you called for ambulance	91.06	93.06	92.84	95.35	91.75	92.55	92.15
Extent to which you were told what to do until the	92.94	90.80	90.18	92.45	89.87	91.61	91.69
Extent to which the ambulance arrived in a timely	95.61	88.72	90.40	93.02	89.04	92.85	93.81
Cleanliness of the ambulance	96.27	92.89	93.31	94.33	93.57	95.62	95.59
Comfort of the ride	88.82	86.07	85.04	89.11	88.83	87.52	89.58
Skill of the person driving the ambulance	93.86	90.43	92.83	94.95	93.24	94.18	94.05
Care shown by the medics who arrived with the	94.89	93.88	93.15	94.37	93.50	94.62	93.94
Degree to which the medics took your problem seriously	94.38	93.76	93.64	94.88	92.98	95.20	93.65
Degree to which the medics listened to you and/or your	95.33	93.70	92.95	93.92	93.50	94.34	94.48
Skill of the medics	95.98	92.32	93.69	94.89	93.55	95.16	93.93
Extent to which the medics kept you informed about	94.09	91.59	92.44	93.12	91.97	93.61	93.87
Extent to which medics included you in the treatment	95.98	91.30	91.97	92.89	91.87	92.34	93.01
Degree to which the medics relieved your pain or	89.68	89.48	90.70	90.82	89.19	93.76	91.23
Medics' concern for your privacy	95.23	92.10	92.68	92.77	92.40	93.77	93.53
Extent to which medics cared for you as a person	95.81	93.16	93.41	94.79	93.92	95.33	94.20
Professionalism of the staff in our billing office	84.69	87.27	88.72	92.21	84.36	90.31	92.92
Willingness of the staff in our billing office to address	83.42	88.04	88.80	92.07	85.93	89.48	93.27
How well did our staff work together to care for you	95.05	91.51	93.99	93.46	91.82	92.89	94.36
Extent to which our staff eased your entry into the	95.84	91.17	93.62	93.86	92.40	92.69	93.57
Appropriateness of Emergency Medical Transportation	95.78	91.17	93.09	94.06	92.35	93.60	94.25
Extent to which the services received were worth the	84.94	88.97	89.20	90.31	86.31	91.19	92.18
Overall rating of the care provided by our Emergency	94.14	91.93	93.73	94.94	92.57	94.21	94.53
Likelihood of recommending this ambulance service to	96.11	91.93	92.66	93.84	93.70	93.86	94.67
Overall score	94.10	91.29	92.00	93.46	91.52	93.14	93.45
National Rank	27	67	53	35	61	41	36
Comparable Size (Large) Company Rank	2	18	12	3	15	7	4

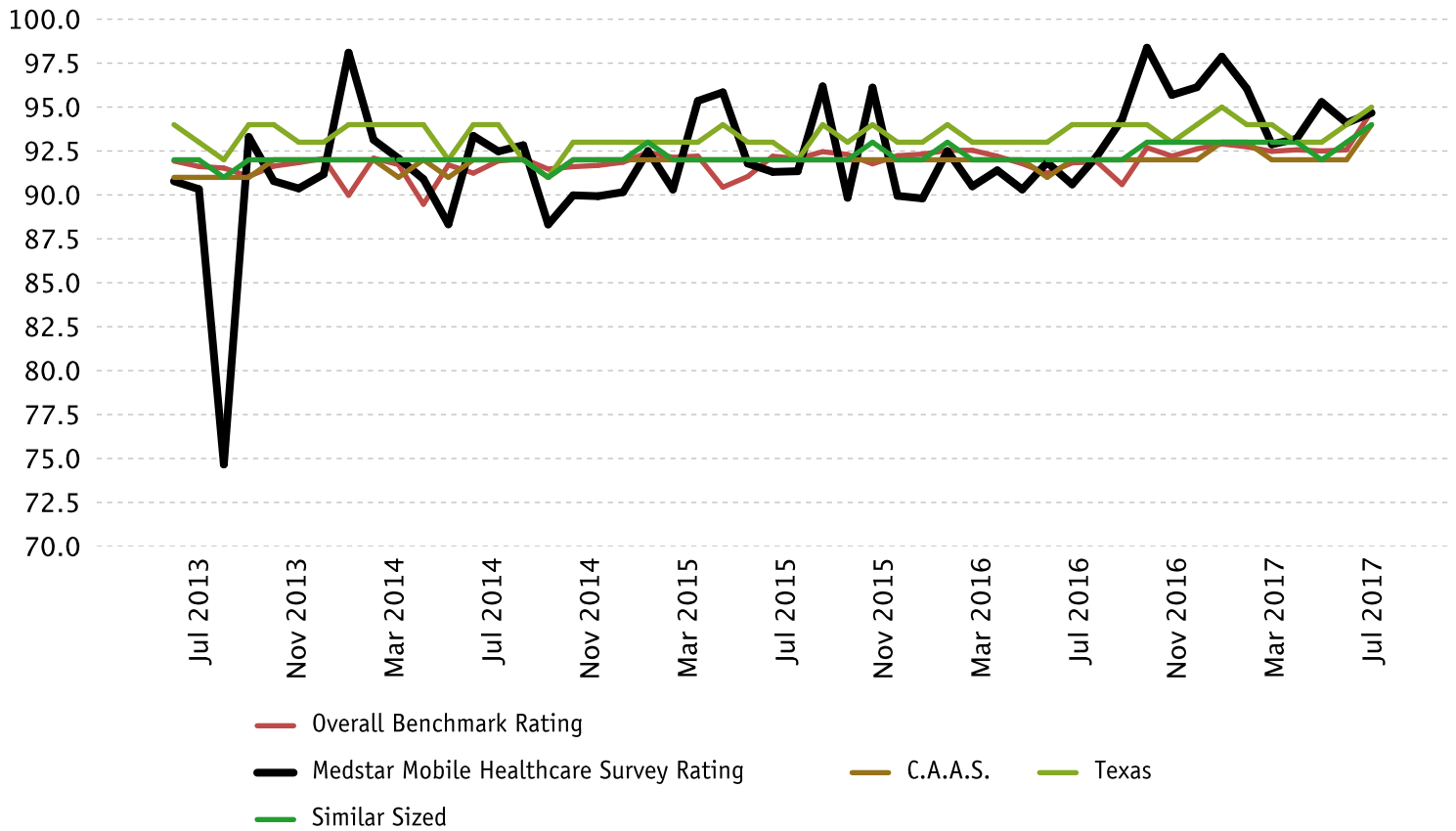


Benchmark Comparison

	Your Company	Total DB	Similar Sized	Texas	C.A.A.S.
Total Score	94.10	92.56	92.32	93.76	91.97
Helpfulness of the person you called for ambulance	92.13	92.25	92.33	93.44	91.84
Concern shown by the person you called for	91.06	92.37	92.59	93.43	92.10
Extent to which you were told what to do until the	92.94	90.79	90.87	92.81	90.41
Extent to which the ambulance arrived in a timely	95.61	92.22	92.28	94.01	91.77
Cleanliness of the ambulance	96.27	94.38	94.44	95.99	94.01
Comfort of the ride	88.82	87.33	87.33	89.90	86.00
Skill of the person driving the ambulance	93.86	93.73	93.47	94.85	93.09
Care shown by the medics who arrived with the	94.89	94.08	94.02	95.24	93.80
Degree to which the medics took your problem	94.38	94.21	94.06	95.49	93.93
Degree to which the medics listened to you and/or	95.33	93.82	93.71	95.18	93.41
Skill of the medics	95.98	94.15	94.15	95.59	93.71
Extent to which the medics kept you informed about	94.09	92.50	92.50	93.93	92.02
Extent to which medics included you in the treatment	95.98	92.31	92.42	93.85	91.95
Degree to which the medics relieved your pain or	89.68	90.45	90.42	92.24	90.01
Medics' concern for your privacy	95.23	93.32	93.03	94.44	92.87
Extent to which medics cared for you as a person	95.81	94.21	94.16	95.25	93.86
Professionalism of the staff in our billing office	84.69	89.13	89.48	91.10	89.24
Willingness of the staff in our billing office to address	83.42	89.03	89.16	90.15	88.97
How well did our staff work together to care for you	95.05	93.46	93.28	94.57	93.03
Extent to which our staff eased your entry into the	95.84	93.63	93.63	94.80	93.27
Appropriateness of Emergency Medical Transportation	95.78	93.60	93.58	94.79	93.28
Extent to which the services received were worth the	84.94	88.07	88.14	89.82	88.38
Overall rating of the care provided by our Emergency	94.14	93.63	93.51	94.76	93.26
Likelihood of recommending this ambulance service	96.11	93.24	93.21	94.58	93.09
Number of Surveys for the period	125				

Medstar Mobile Healthcare
 June 1, 2017 to June 30, 2017

Benchmark Trending Graphic - Below are the monthly scores for your service. It details the overall score for each month as well as your subscribed benchmarks for that month.





Cumulative

This section lists a synopsis of the information about your individual questions and overall scores over the entire lifetime of the dataset. The first column shows the company score and the second column details the total database score.

	Your	Total DB
Overall Facility Rating	91.52	91.62
Dispatch	92.2	91.56
Helpfulness of the person you called for ambulance	92.48	92.30
Concern shown by the person you called for ambulance	92.61	92.03
Extent to which you were told what to do until the	91.51	90.36
Ambulance	92.09	91.36
Extent to which the ambulance arrived in a timely manner	92.97	91.68
Cleanliness of the ambulance	94.61	93.89
Comfort of the ride	87.81	87.08
Skill of the person driving the ambulance	92.96	92.79
Medic	93.04	92.78
Care shown by the medics who arrived with the	93.87	93.81
Degree to which the medics took your problem seriously	93.83	93.72
Degree to which the medics listened to you and/or your	93.42	93.41
Skill of the medics	94.19	93.86
Extent to which the medics kept you informed about your	92.52	91.95
Extent to which medics included you in the treatment	92.37	91.74
Degree to which the medics relieved your pain or	89.66	90.15
Medics' concern for your privacy	93.54	92.71



Cumulative

(Continued)

	Your	Total DB
Overall Facility Rating	91.52	91.62
Medic	93.04	92.78
Extent to which medics cared for you as a person	93.97	93.67
Billing Staff Assessment	83.07	88.03
Professionalism of the staff in our ambulance service	75.00	88.17
Professionalism of the staff in our billing office	87.16	87.70
Willingness of the staff in our billing office to address	87.06	88.21
Overall Assessment	92.75	91.86
How well did our staff work together to care for you	93.80	92.90
Extent to which our staff eased your entry into the	93.33	93.06
Appropriateness of Emergency Medical Transportation	93.68	92.82
Extent to which the services received were worth the fees	88.39	86.79
Overall rating of the care provided by our Emergency	93.77	92.98
Likelihood of recommending this ambulance service to	93.53	92.60



Top Box Comparisons

The Top Box Analysis displays the number of responses for the entire survey by question and rating. The Top Box itself shows the percentage of "Very Good" responses, the highest rating, for each question. Next to the company rating is the entire EMS DB rating for those same questions.

	Very Poor	Poor	Fair	Good	Very Good	Company % Very Good	EMS DB % Very Good
Overall Company Rating	28	23	69	221	1944	85.08%	75.88%
Dispatch	2	3	4	26	125	78.12%	73.80%
Helpfulness of the person you called for ambulance service	0	1	2	10	41	75.93%	75.03%
Concern shown by the person you called for ambulance service	1	1	2	8	41	77.36%	74.96%
Extent to which you were told what to do until the ambulance arrived	1	1	0	8	43	81.13%	71.40%
Ambulance	1	3	20	62	366	80.97%	74.54%
Extent to which the ambulance arrived in a timely manner	0	0	3	14	97	85.09%	75.19%
Cleanliness of the ambulance	0	0	4	9	101	88.60%	79.90%
Comfort of the ride	1	3	9	20	81	71.05%	64.31%
Skill of the person driving the ambulance	0	0	4	19	87	79.09%	78.77%
Medic	15	13	27	72	913	87.79%	78.99%
Care shown by the medics who arrived with the ambulance	1	2	2	11	106	86.89%	81.18%
Degree to which the medics took your problem seriously	1	3	4	6	106	88.33%	81.97%
Degree to which the medics listened to you and/or your family	1	3	2	6	111	90.24%	80.78%
Skill of the medics	1	1	3	6	107	90.68%	80.77%
Extent to which the medics kept you informed about your treatment	1	3	2	10	98	85.96%	76.55%



Top Box Comparisons (Continued)

	Very Poor	Poor	Fair	Good	Very Good	Company % Very Good	EMS DB % Very Good
Overall Company Rating	28	23	69	221	1944	85.08%	75.88%
Extent to which medics included you in the treatment decisions (if applicable)	2	0	1	6	90	90.91%	76.72%
Degree to which the medics relieved your pain or discomfort	5	1	6	11	88	79.28%	72.47%
Medics' concern for your privacy	2	0	3	9	106	88.33%	78.23%
Extent to which medics cared for you as a person	1	0	4	7	101	89.38%	82.23%
Billing Staff Assessment	2	0	2	4	17	68.00%	64.30%
Professionalism of the staff in our billing office	1	0	1	2	9	69.23%	64.29%
Willingness of the staff in our billing office to address your needs	1	0	1	2	8	66.67%	64.31%
Overall Assessment	8	4	16	57	523	86.02%	77.01%
How well did our staff work together to care for you	1	1	3	10	101	87.07%	78.15%
Extent to which our staff eased your entry into the medical facility	1	0	1	12	94	87.04%	78.54%
Appropriateness of Emergency Medical Transportation treatment	2	0	2	7	101	90.18%	78.89%
Extent to which the services received were worth the fees charged	2	2	6	3	35	72.92%	67.21%
Overall rating of the care provided by our Emergency Medical Transportation service	1	1	3	14	96	83.48%	79.60%
Likelihood of recommending this ambulance service to others	1	0	1	11	96	88.07%	79.69%

No Records for filters

We were unable to find any records that matched the filters you provided, please widen your search scope.

