



NOTICE OF NONDISCRIMINATION

The Metropolitan Area EMS Authority dba MedStar Mobile Healthcare (“MedStar”) complies with Federal civil rights laws and is committed to providing its programs and services without discrimination in accordance with:

- *Title VI of the Civil Rights Act of 1964*, which prohibits discrimination based on **race, color, or national origin** (including **language**).
- *Section 504 of the Rehabilitation Act of 1973*, which prohibits discrimination based on **disability**.
- *Title IX of the Educations Amendments Act of 1972*, which prohibits discrimination based on **sex** in education programs or activities.
- *Age Discrimination Act of 1975*, which prohibits discrimination based on **age**.
- *U.S. Department of Homeland Security regulation 6 C.F.R. Part 19*, which prohibits discrimination based on **religion** in social service programs.

To File a Complaint

If you think that MedStar has failed to provide these services or discriminated in another way based on race, color, national origin (including language), disability, sex, or age, you can file a complaint within 180 days, in person or by mail, fax or email with:

Chad Carr; Civil Rights Coordinator
MAEMSA/MedStar Mobile Healthcare 2900
Alta Mere Drive
Fort Worth, TX 76716 Fax:
817-840-2051
Email: compliance@medstar911.org

You can also file a civil rights complaint with the U.S. Department of Homeland Security Office for Civil Rights and Civil Liberties (CRCL):

E-mail: CRCLCompliance@hq.dhs.gov

Fax: 202-401-4708

U.S. Mail: U.S. Department of Homeland Security
Office for Civil Rights and Civil Liberties Compliance
Branch

245 Murray Lane, SW Building
410, Mail Stop #0190
Washington, D.C. 20528

For additional information: www.dhs.gov/crcl
Phone: 202-401-1474 Toll-Free: 1-866-644-8360

Information and Services for Persons with Disabilities and Persons with Limited English Proficiency

- MedStar provides free aids and services, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, etc.), to communicate effectively with persons with disabilities.
- MedStar provides free language services, such as qualified foreign language interpreters and information written in other languages, to ensure meaningful access to programs and activities for persons with limited English proficiency.

If you need these services, please contact:

MedStar’s Customer Experience Lead can be reached Monday-Friday 8:30AM to 4:30PM at 817-632-0511.