

Metropolitan Area EMS Authority (MAEMSA) dba MedStar Mobile Healthcare

Board of Directors

November 2, 2023

METROPOLITAN AREA EMS AUTHORITY DBA MEDSTAR MOBILE HEALTHCARE NOTICE OF MEETING

Date and Time: November 2, 2023 at 10:00 a.m.

Location: MedStar Board Room, 2900 Alta Mere Drive, Fort Worth, TX 76116

The public may observe the meeting in person, at https://meetings.ringcentral.com/j/1446776221 or by phone at (469) 445-0100 (meeting ID: 144 677 6221).

AGENDA

I. CALL TO ORDER Dr. Janice Knebl

II. INTRODUCTION OF GUESTS Dr. Janice Knebl

III. CITIZEN PRESENTATIONS

Members of the public may address the Board on any posted agenda item and any other matter related to Authority business. All speakers are required to register prior to a meeting using the link on the Authority's website, (see, http://www.medstar911.org/board-of-directors/ where more details can be found, including information on time limitations). The deadline for registering is 4:30 p.m. November 1st, 2023. No person shall be permitted to speak on an agenda item or address the Board during Citizen Presentations unless they have timely registered and have been recognized by the Chair.

IV.	CONSENT AGENDA	Items on the consent agenda are of a routine nature. To expedite the flow of business, these items may be acted upon as a group. Any board member may request an item be removed from the consent agenda and considered separately. The consent agenda consists of the following:				
	BC – 1575	Approval of Board Minutes for September 27, 2023	Dr. Janice Knebl Pg. 1			
	BC – 1576	Approval of Check Register for September	Dr. Janice Knebl Pg. 5			

V. NEW BUSINESS

BC – 1577	November-January Budget Approval	Kenneth Simpson
BC – 1578	November Ambulance Remounts	Kenneth Simpson
BC – 1579	Election of MAEMSA Officers	Dr. Janice Knebl
BC - 1580	Approval of FY 24 Board Meeting Calendar	Kenneth Simpson
BC – 1581	Approval of University of North Texas Health Science Center appointee to EMS System Performance Meeting	Kenneth Simpson

VI. MONTHLY REPORTS

A.	Chief Executive Officer Report	Kenneth Simpson
В.	Office of the Medical Director Report	Dwayne Howerton Dr. Jeff Jarvis
С.	Chief Transformation Officer	Matt Zavadsky
D.	Chief Financial Officer	Steve Post
E.	Human Resources	Leila Peeples
F.	FRAB	Fire Chief Jim Davis Fire Chief Doug Spears
G.	Operations	Chris Cunningham
Н.	Compliance Officer/Legal	Chad Carr Kristofer Schleicher
I.	EPAB	Dr. Brad Commons

A. Requests for future agenda items

Dr. Janice Knebl

VIII. CLOSED SESSION

The Board of Directors may conduct a closed meeting in order to discuss matters permitted by any of the following sections of Chapter 551 of the Texas Government Code, including but not limited to any item on this agenda:

- 1. Section 551.071: To seek the advice of its attorney(s) concerning pending or contemplated litigation or a settlement offer, or on any matter in which the duty of the attorney to the Board and the Authority to maintain confidentiality under the Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Open Meetings Act, including without limitation, consultation regarding legal issues related to matters on this Agenda;
- 2. Section 551.072: To deliberate the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the Authority in negotiations with a third person;
- 3. Section 551.074: To (1) deliberate the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of an Authority officer or employee; or (2) to hear a complaint or charge against an officer or employee; or
- 4. Section 551.089: To deliberate security assessments or deployments relating to information resources technology; network security information; or the deployment of, or specific occasions for implementation, of security personnel, critical infrastructure, or security devices.

The Board may return to the open meeting after the closed session and may take action on any agenda item deliberated in the closed section.

XI. ADJOURNMENT

RECOMMENDATION:						
It is recommended that the Board of Directors approve the board minutes for September.						
DISCUSSION:	DISCUSSION:					
N/A						
FINANCING:						
N/A						
Approved						
Submitted by: Kenneth Simpson Board Action:DeniedContinued until	_					

MINUTES

METROPOLITAN AREA EMS AUTHORITY DBA MEDSTAR MOBILE HEALTHCARE BOARD OF DIRECTORS REGULAR MEETING SEPTEMBER 27, 2023

The Metropolitan Area EMS Authority Board of Directors conducted a meeting at the offices of the Authority, with some members participating by video conference call pursuant to Section 551.127(c) of the Texas Government Code. The public was invited to observe the meeting at that location, or by phone or video conference.

I. CALL TO ORDER

Chair Dr. Janice Knebl called the meeting to order at 10:01 a.m.

Board members participating through video conference: Dr. Brad Commons, Councilman Carlos Flores, Fire Chief Jim Davis, and Bryce Davis. Board members physically present were Chair Dr. Janice Knebl, Fire Chief Doug Spears, Dr. Chris Bolton, Teneisha Kennard, Ken Simpson (Ex-Officio) and Dr. Jeff Jarvis (Ex-Officio). Others present were General Counsel Kristofer Schleicher, Chris Cunningham, Pete Rizzo, Steve Post, Chad Carr, Leila Peeples, and Dwayne Howerton.

Guests on phone or in person as attendees: City Manager Stacey Almond, Fire Chief Brian Jacobs, Fire Chief Jeremy Blackwell, Fire Chief Ryan Arthur, Dr. Brian Miller, Andrew Partain, Anita Meadows, April Huse, Bob Strickland, Bradley Crenshaw, Brandon Pate, Cerenity Jenkins-Jones, Chris Roberts, Dani Briones, Desiree Partain, Diana Anderson, Emily Vinson, Jack Cheng, Jason Weimer, Jeramie Davidson, Jose Talavera, Kayden Bathory, Kerby Johnson, Kier Brister, Kristine Martinez, LaChandra Goynes, Lesley Leopold, Lindy Curtis, Lisa Gray, Matthew Willens, Maerissa Thomas, Nick Bombardier, Ricky Hyatt, Rosa Palacios, Scott Mesick, Shaun Curtis, Whitney Burr, Will Mercer, and William Gleason.

II. INTRODUCTION OF GUESTS

Desiree Partain introduced Lesley Irwin with A Wish with Wings and presented her with a check from the proceeds of the MedStar Foundation's annual fundraiser that was held for the benefit of both A Wish with Wings and the MedStar Foundation this year.

III. CONSENT AGENDA

BC-1569 Approval of Board Minutes for August 23, 2023 BC-1570 Approval of Check Register August

The motion to approve all items on the Consent Agenda was made by Doug Spears and seconded by Chris Bolton. The motion carried unanimously.

IV. NEW BUSINESS

BC - 1571 October Ambulance Remount

The motion to approve was made by Doug Spears and seconded by Brad Commons. The motion carried unanimously.

BC - 1572 2944 South Grove Sale

The motion to approve was made by Doug Spears and seconded by Brad Commons. The motion carried unanimously.

BC - 1573 October 2023 Budget Approval

The motion to approve was made by Doug Spears and seconded by Brad Commons. The motion carried unanimously.

BC - 1574 System Clinical Performance Measures

The motion to approve was made by Chris Bolton and seconded by Teneisha Kennard. The motion carried unanimously.

V. MONTHLY REPORTS

- **A.** Chief Executive Officer—Ken Simpson referred to Tab A and informed the Board, we have been having discussions with Tarrant County Jail and JPS regarding invoices and amounts we have written off for inmate transfers. Ken provided an update to the Board regarding Blue Cross Blue Shield's notices for refund request on transports from 2017-2022 and were informed by corporate leadership at Blue Cross Blue Shield, they are investigating the notices provided and informed us to disregard at this time; if they decide to restart the process we will be informed. We are continuing to work with the ad hoc EMS committee and the City of Fort Worth.
- **B.** Office of the Medical Director Dr. Jarvis referred to Tab B and informed the Board of a quality improvement process regarding improving intubation success rates and have implemented a process called delayed sequence intubation; Dr. Jarvis believes we are not successful due to using the incorrect medications. We are trialing two different types of supraglottic airways, an I-Gel and an AirQ3spc, with the intent to move away from the current device by December.
- C. Chief Transformation Officer Desiree Partain provided an update to the Board in Matt Zavadsky's absence. We are still working with numerous EMS agencies and legislators on a national level regarding the Veterans Affairs payment reduction scheduled in February. On a local level, we continue to have discussions with JPS on alternative payment models and shared saving models with connection patients. Internally, we launched our hospital at home program on September 1st and have started the first session for our annual Citizens Academy.
- **D.** Chief Financial Officer—Steve Post referred to Tab D.

- **E.** Chief Human Resources Officer- Leila Peeples referred to Tab E and informed the Board, our primary focus has been recruitment and retention of our current employees. This fiscal year, we have hired 125 employees with a target of 150 next fiscal year.
- **F.** FRAB Chief Spears informed the Board the next FRAB meeting will be held in November.
- **G.** Operations Chris Cunningham referred to Tab G.
- **H.** Compliance and Legal- Chad Carr referred to Tab H and informed the Board, we passed our bi-annual inspection with the Department of State Health Services. Kristofer Schleicher provided an update to the Board regarding the Veterans Affairs final rule, there have been several legislative initiatives dropped, and a letter will be sent today from MedStar requesting more consultation and threating litigation. The cyber breach litigation is set for preliminary approval soon. After preliminary approval, notices will be provided to potential class members.
- I. EPAB Dr. Brad Commons praised Ken Simpson on his presentation at the beginning of the meeting and informed the Board the EPAB Board held a meeting on September 28th, one of the main focuses of the meeting will be to ensure the Board has well rounded members and would like to highlight the value of connection which the EPAB board provides to the hospitals regarding budget discussions and operational struggles.

VI. REQUEST FOR FUTURE AGENDA ITEMS

None.
VII. CLOSED SESSION
None.
VIII. ADJOURNMENT
The board stood adjourned at 10:53 a.m.
Respectfully submitted,
Douglas Spears

Secretary

Date: 11.02.2023	Reference #:	BC-1576	Title:	Approval of Board of Check Register
RECOMMENDAT	[ON:			
		rectors approve	e the check	κ register for September.
DISCUSSION:		Trong		
N/A				
FINANCING:				
N/A				
Submitted by: <u>Ken</u>	neth Simpson	Board Actio	on:	Approved Denied
				Continued until



AP Check Details Over 5000.00 For Checks Between 9/1/2023 and 9/30/2023

Check Number	ck Number CK Date Vendor Name		Check Amount	Description	
113926	9/7/2023	Bound Tree Medical LLC	18,231.00	Various Medical Supplies	
113934	9/7/2023	Founder Project RX Inc	7,266.71	Various Medical Supplies	
113939	9/7/2023	Medline Industries, Inc.	5,863.97	Various Medical Supplies	
113949	9/7/2023	The EMS Training School	·	Paramedic Tuition - Dorian Escobar, Anaiah Taylor(Hicks-Slater), Travis Mote, Taylor Cuthbertson	
114011	9/14/2023	Airgas USA, LLC		Cylinders and Rentals	
114017	9/14/2023	Bound Tree Medical LLC		Various Medical Supplies	
114019	9/14/2023	CyrusONe	8,218.96	Colocation / Bandwidth Charges	
114025	9/14/2023	Founder Project RX Inc		Various Medical Supplies	
114030	9/14/2023	ImageTrend	·	Monthly Fee - Elite EMS SaaS -	
114038	9/14/2023	Maintenance of Ft Worth, Inc.	5,847.16	Janitorial Services and Supplies	
114042	9/14/2023	Medical Priority Consultants	81,755.00	EMD Course for 3 New hires, QPR Q Plus, EMD Course Contingency Fee	
114043	9/14/2023	Medline Industries, Inc.	12,595.37	Various Medical Supplies	
114047	9/14/2023	Paranet Solutions	49,289.20	Monthly IT Services - Sep23	
114054	9/14/2023	SoftwareOne, Inc.	9,201.74	Adobe products subscription	
114055	9/14/2023	Southwest Ambulance Sales LLC		New MICU VIN- 1FDUF4HT9NDA22225	
114063	9/14/2023	TML Intergovernmental Risk Pool		Liability Deductible	
114145	9/28/2023	Bound Tree Medical LLC		Various Medical Supplies	
114155	9/28/2023	Founder Project RX Inc	10,332.72	Various Medical Supplies	
114161	9/28/2023	Logis Solutions	6,403.62	HERE License - Aug23	
114165	9/28/2023	Medical Priority Consultants	23,600.00	Medical Priority - ProQA license	
114166	9/28/2023	Medline Industries, Inc.	13,353.37	Various Medical Supplies	
114173	9/28/2023	Paranet Solutions	9,321.25	Onsite Services, Upgrade OS on Logis Servers, Network troubleshooting and design validation	
114184	9/28/2023	The State of Texas	5,987.55	Microsoft Subscription	
114188	9/28/2023	American Ambulance Association	·	American Ambulance Assoc - Annual Membership Renewal	
114195	9/28/2023	Bound Tree Medical LLC		Various Medical Supplies	
114198	9/28/2023	Founder Project RX Inc		Various Medical Supplies	
114202	9/28/2023	Medline Industries, Inc.		Various Medical Supplies	
114206	9/28/2023	T & W Tire		Ram Tires	
114210	9/28/2023	XL Parts	·	Various Parts	
2608717	9/27/2023	Direct Energy Business	·	Electric Services	
3884457	9/1/2023	UMR Benefits		Health Insurance Premium - Sep	
3884478	9/1/2023	MetLife - Group Benefits		Dental/Vision/Basic Life/STD/Supp Life	
3884823	9/1/2023	Frost		Frost Loan #39001	
3920314	9/12/2023	WEX Bank	167,192.69		
3982205	9/27/2023	Integrative Emergency Service Physician	.,	Contract Services - A Cornelius	
3982219	9/27/2023	UT Southwestern Medical Center	12,833.33	Contract Service - B Miller	
7840547	9/15/2023	Texas Comptroller of Public Accounts	52,505.43	Payment to Unclaim Property 20	
9012301	9/1/2023	Frost	61,053.88	Frost Loan #30001	
9052301	9/5/2023	Frost		Frost Loan #4563-001	
9182023	9/18/2023	JP Morgan Chase Bank, N.A.		MasterCard Bill	
9252023	9/25/2023	Frost		Frost Loan #4563-002	
9292023	9/29/2023	Frost		Frost Loan #4563-003	
18766101	9/12/2023	AT&T	13,453.61	Cell Phone / Aircards - Aug23	
18779698	9/29/2023	AT&T	14,062.59	Cell Phone / Aircards - Sep23	
301824886	9/13/2023	Hub International Insurance Services	8,131.69	Errors & Omissions Liability Insurance	
322645991	9/22/2023	City of Fort Worth Water Department	6,241.10	Water Services	

			I			
Date: 11.02.2023	Reference #:	BC-1577	Title:	Nov 23-Jan 24 Budget Approval		
RECOMMENDATI	ON:					
provide an opportuni	ty for the City of The requested by	Fort Worth to adget will main	follow the stain the s	quest for the November-January 24 budget to eir process for funds allocation, if needed, as tatus quo and allow MedStar to maintain the		
DISCUSSION:						
funding, if needed, fo and City Council wil made by the Ad Hoc vote on it in a later M To allow time for tha We will continue to p and we will continue	The City of Fort Worth has included funding in the FY 24 budget to potentially be allocated to transitional funding, if needed, for MedStar. These funds were put into non-departmental funds, so the Fort Worth Mayor and City Council will have to vote to approve the funds for this purpose. We anticipate this request to be made by the Ad Hoc committee to the Mayor and Council who will then consider it at a work session and vote on it in a later Mayor and Council meeting, possibly in December. To allow time for that to occur we are requesting the Board to approve the first month of the FY 24 budget. We will continue to pay for the first responder's medication replacement and medication exchange programs, and we will continue to pay for the first responder's electronic patient care reports during this time. This approval will allow us to maintain staffing levels and begin some of the capital refresh that is needed.					
	d to approve a bu	udget for the m		for both the funded and unfunded budgets, so November-January until we get a definitive		
FINANCING: N/A.						
C-1		D. 14.4		Approved		
Submitted by: <u>Kent</u>	neth Simpson	Board Actio)II: 	Denied Continued until		

Date: 11.02.2023	Reference #:	BC- 1578	Title:	November Ambulance Remounts
Dutc. 11.02.2023	Therefore w.	BC 1370	1100	Trovelloel Allieutanee Telliounts
RECOMMENDAT	ION:			
Southwest Ambulan	ce Sales with two	type 3 ambula	ances to b	uest to continue the remounting process with be remounted on an gasoline chassis and two ssis in an amount not to exceed \$470,055.18
DISCUSSION:				
chassis for our amb refurbished, painted to be remounted will The capital plan diff	oulances. The rentification if needed, and rentification in the negatively imports between the place.	nounting proce nounted on a ne apact ambulance an with transition	ess will a ew chassic e deployn onal fund	several of our ambulances and with sourcing llow for the ambulance box to be removed, s with fresh decals. Taking these ambulances nent. ing and without by the number of ambulances six remounts, so this will be within budgeted
	previously, and th	•	_	services. We have used them to remount a are listed on buy board HGACBuy of which
FINANCING:				
N/A.				
Submitted by: <u>Ker</u>	nneth Simpson	Board Action	on: _	ApprovedDenied Continued until

Date: 11.02.2023	Reference #:	BC-1579	Title: Biennial Election of MAEMSA Board Officer
RECOMMENDATI	ON:		
		•	majority vote of the Board and shall consist of a Chair, Vice Chair, s the Board may deem necessary thereof.
•			hall be held at the first regular meeting of the Board after the nocies may be filled at the next meeting after they arise, upon proper
term will serve until the no Officers shall hold office to retirement, disqualification cause by the affirmative v Authority shall be served	ext regular election. Ountil their successors and, or removal. Any offorte of two-thirds of the thereby. Any officer may receipt of such notice.	fficers may not ser are elected or appoint ficer elected or appoint to et al number of value and the may resign at any time are or at such other	Board officers is two (2) years. Officers elected to fill an incomplete rive more than two (2) consecutive full terms in a single office, inted and qualified, or until their earlier death, resignation, pointed by the Board may be removed at any time with or without voting directors whenever, in their judgment, the best interests of the time by giving written notice to the Board. Any such resignation shall time specified therein, and unless otherwise specified therein, the fective.
the Board. The Chair may Board, shall execute other	execute documents ro contracts where the C	outinely requiring a Chair's signature is	ings of the Board and shall coordinate and facilitate the activities of a board chair's signature and, subject to the prior approval of the specifically required, including the contracts of employment with hall perform such other duties as these Bylaws or the Board may
act. the Vice Chair shall p	erform the duties and	have the authority	y or disability of the Chair, or in the event of the Chair's inability to and exercise the powers of the Chair. The Vice Chair may perform may be directed by the Board or the Chair.
these Bylaws and any ame minutes of the meetings of absence of the Secretary of	endments to them and f the Board and shall c r their designee, the m ely requiring the signa	certifying the apprentify them after printers shall be recuture of a board sec	the proceedings of the Board, including certifying the adoption of coval of Board policies. The Secretary or their designee shall prepare presenting the same to the Board for review and approval. In the corded by the person designated by the Chair. The Secretary may pretary. The Secretary may perform other duties not reserved to other the Chair.
Board Officers also serve	on the Executive Com	nmittee, which gene	erally meets the Wednesday before Board Meetings:
Executive Committee shall setting Board agendas. Th	ll meet regularly with a e Committee shall also	the Authority's exe o provide advice ar	ommittee composed of the Chair, Vice Chair, and Secretary. The ecutive officers to discuss pressing issues and to assist them in and make recommendations to the whole Board when appropriate. of significant matters requiring the Board's attention.
Submitted by: Dr.	Janice Knebl	Board Actio	Approved Denied Continued until

Date: 11.02.2023	Reference #:	BC- 1581	Title:	EMS System Performance Committee Appt		
RECOMMENDAT	ION:					
It is recommended the on the MAEMSA Sy			e the requ	est for Justin Burton to replace Jessica Rangel		
University of North	Texas Health Scient ttee to which she w	nce Center. As was appointed b	s such, she	that she is retiring from her position with e is resigning her position on the EMS System EMSA Board of Directors pursuant to section eement.		
thoughtful suggestio introducing us to the	ns, questions, and patient safety org el for her time and	l willingness to ganization to ai	provide d in ongo	System Performance Committee through her additional resources. An example of this is bing improvements in the system. We are all the grow and continue to improve the care we		
the EMS System Perisk/patient safety fit	Ms. Rangel recommended Justin Burton, MBA, BSN, RN, CPPS, CPHQ, NE-BC as a replacement for her on the EMS System Performance Committee. His experience with data analytics, quality improvement and risk/patient safety fits well with the EMS System Performance Committee's purpose regarding establishing clinical and operational benchmarks for the MAEMSA system.					
FINANCING: N/A.						
Submitted by: Ken	neth Simpson	Board Actio	on: _	ApprovedDenied Continued until		

Date: 11.02.2023	Reference #:	BC- 1581	Title:	EMS System Performance Committee Appt		
RECOMMENDAT	ION:		•			
It is recommended the on the MAEMSA Sy			e the requ	est for Justin Burton to replace Jessica Rangel		
DISCUSSION:						
North Texas Health	Science Center. ittee to which she	As such, she was appointed	is resignition is the M	g from her position with University of ing her position on the EMS System AEMSA Board of Directors pursuant to ive Agreement.		
her thoughtful sugg this is introducing u	sestions, questions to the patient sa s. Rangel for her t	s, and willingn fety organization	ess to pron to aid	S System Performance Committee through ovide additional resources. An example of in ongoing improvements in the system. We helping us grow and continue to improve the		
the EMS System I and risk/patient sat	Ms. Rangel recommended Justin Burton, MBA, BSN, RN, CPPS, CPHQ, NE-BC as a replacement for her on the EMS System Performance Committee. His experience with data analytics, quality improvement and risk/patient safety fits well with the EMS System Performance Committee's purpose regarding establishing clinical and operational benchmarks for the MAEMSA system.					
MMANCING:						
Submitted by: Ker	nneth Simpson	Board Actio	on: _	ApprovedDenied Continued until		



University of North Texas Health Science Center 3500 Camp Bowie Blvd Fort Worth, TX 76107

October 16, 2023

Kenneth Simpson, JD, NRP Chief Executive Officer MedStar Mobile Healthcare 2900 Alta Mere Dr. Fort Worth, TX 76110

Dear Mr. Simpson,

I want to inform you of my upcoming retirement from my position at University of North Texas Health Science Center at Fort Worth on November 5, 2023. I have enjoyed participating with the EMS System Performance Measurement Committee. I will miss the people and discussions of such important topics.

I would like to recommend Justin Burton, MBA, BSN, RN, CPPS, CPHQ, NE-BC, Patient Safety and Quality Executive as my replacement on the Committee. Justin is a Registered Nurse with extensive knowledge and experience to include data analytics, quality improvement, and risk/patient safety. He is also leading the effort with the Patient Safety Organization partnership with MedStar.

I wish nothing but the best to you and the committee going forward.

_/

Jessica Maack Rangel, MS, RN, FNAP

Executive Vice President of Health Systems

Tab A – Chief Executive Officer

Chief Executive Officer's Report- October 1, 2023

Ad Hoc Staffing: The next Ad Hoc Staffing meeting will be November 7, 2023. The City of Fort Worth will have an M&C to approve Fitch and Associates as the recommended consultant on October 31, 2023. If approved Fitch would be present at the November 7, 2023 meeting. There were no other ad hoc meetings since the last Board of Directors meeting. It is understood that the Ad Hoc committee will evaluate the request for potential transitional funding and make a recommendation to Mayor and Council regarding the mechanism through which that funding is provided. The Mayor and Council will then take that recommendation up at a work session and potentially vote on it. This will likely be in December.

<u>Outstanding City and County Jail Invoices</u>: We had discussions scheduled with the City of Fort Worth and County Administrator regarding outstanding invoices for jail transports but there was a conflict, and that meeting is supposed to be rescheduled. The hospital district and the Tarrant County Sherriff's Office are also discussing this issue between the two of them, and they are scheduled to follow up with us soon. As we have previously discussed with the Board MedStar has written off most of the jail invoices due to non-payment. The parties are aware the combined effect of this represents a significant cost, and it would have negated a large portion of the historical financial deficit. They all seem willing to work to find an amicable agreement moving forward.

<u>Deployment Area</u>: MedStar has typically utilized dynamic posting that allows for more efficient utilization of resources as it moves those resources based on the movements of the citizens we serve. For most of our service area this works better than static, or station based, deployment. There are a few areas that are further away or include road design that makes ingress and egress difficult where something closer to static deployment makes sense. We are evaluating these areas, mostly to the North, far East, and far West to evaluate and trial different deployment models that best address the needs of these areas.

<u>Veteran's Affairs Fee Schedule Change</u>: We continue to work within the EMS industry to address the deficiencies with the VA's fee schedule. There are several congressional representatives who have also voiced support for the VA to stay the implementation of this fee schedule. The EMS industry continues to evaluate all opportunities to stay this implementation and engage in meaningful conversations with the VA to resolve this issue up to and including legal action.

The unilateral change the VA is proposing is estimated to result in a \$2.4 million-dollar annual decrease in MedStar's anticipated revenue. A revenue decrease of \$450,000 is built into the budget in anticipation of the change to non-emergency VA rates, but additional adjustment may be needed if the legislative and other actions are unable to prevent the VA proposal from going into effect in February 2024.

B —Office of the Medical Director Tab



Improving Systems and Educating Clinicians to Enhance Patient Outcomes

Education and Training

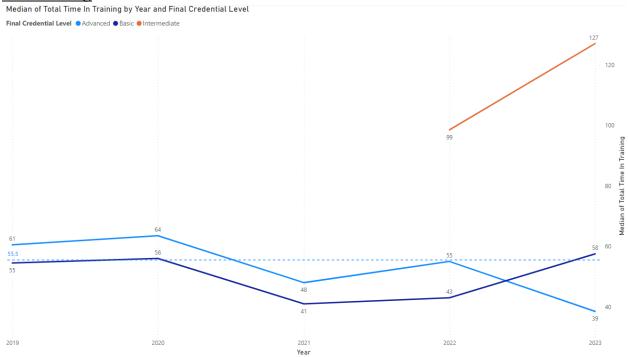
- OMD 23Q3CE November
 - DSI/RSA
- OMD 23Q4CE December
 - UNTHSC Cadaver Advanced Airway Lab
 - LMA insertion
- System Education Committee
 - Annual System CE plan developed
- MHP Course in July
 - Completed 14 graduates
- Card Course Attendance

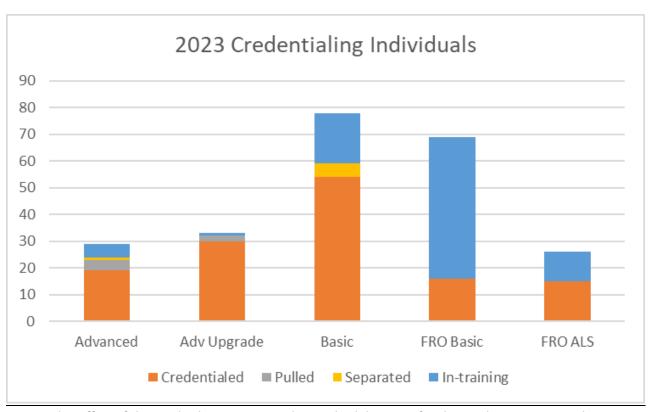
Agency	BCLS	ACLS	Pedi	AMLS	PHTLS	Additional Course Challenges
MedStar	89	15	27	38	30	74
FRO	0	0	2	0	58	0
External	1	1	0	22	30	15

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.



Credentialing





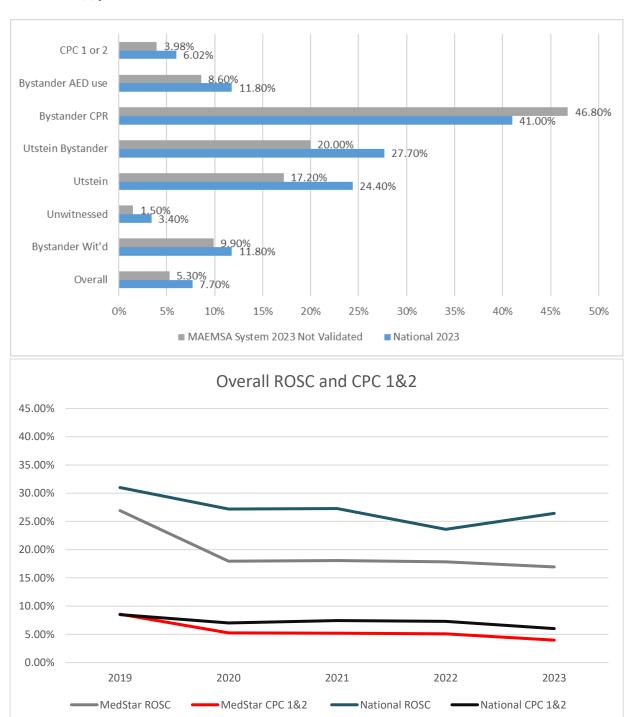
The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

www.fwomd.org



Quality Assurance

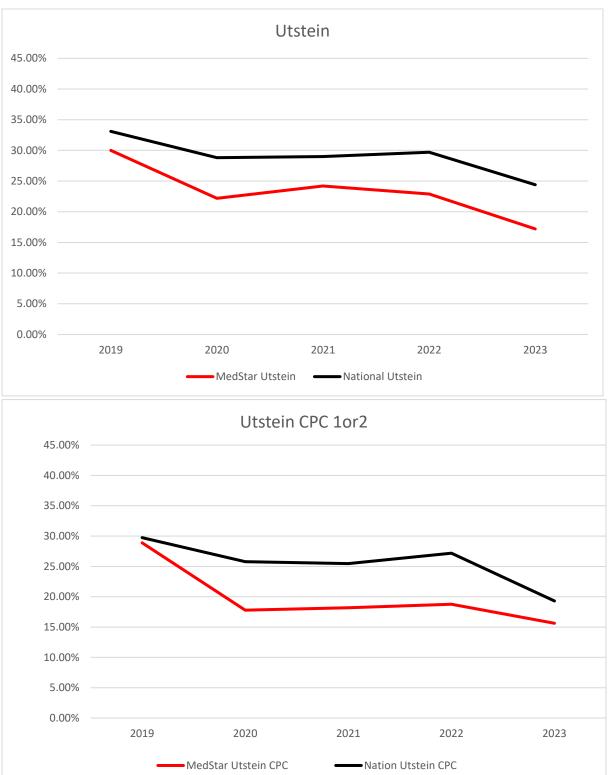
• 779 worked cardiac arrest



The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

www.fwomd.org





The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

www.fwomd.org



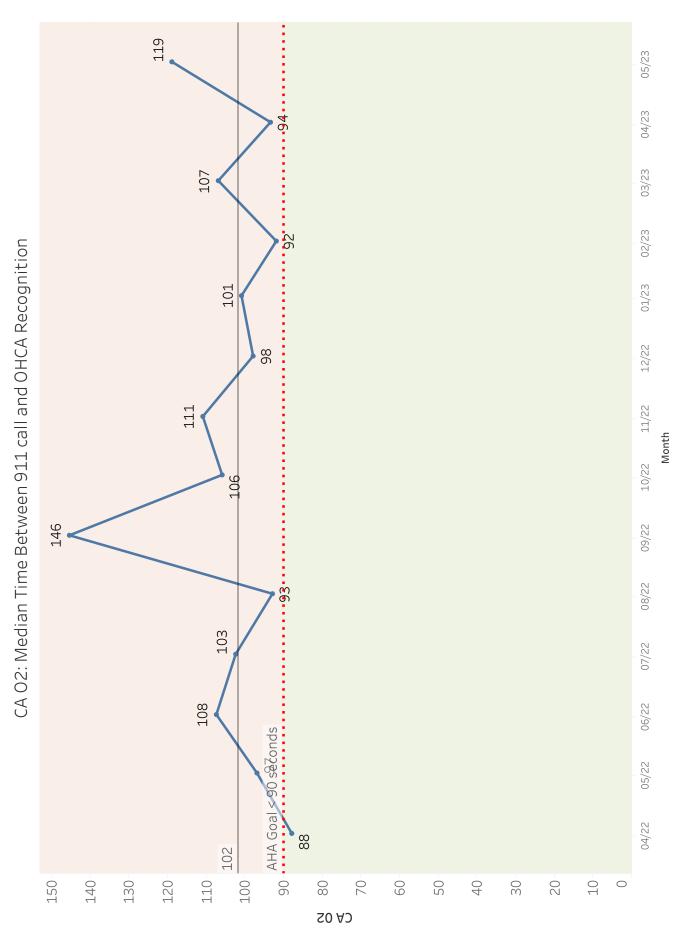
- Airway Management Dashboard
 - O Under reconstruction
- AHA / NEMSQA Measures of Clincal Performance

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

95.7% 05/23 93.9% %6.06 04/23 CA 01: Percentage of OHCA Cases Correctly Identified by PSAP That Were Recognizable 03/23 93.9% 02/23 100.0% 01/23 93.6% 12/22 93.7% 11/22 93.9% 10/22 100.0% 09/22 08/22 97.7% 94.6% 07/22 92.6% 06/22 AHA Goal 95% 93:1% 89.2% 05/22 04/22 86.4% %0 100% %08 %02 %09 40% 30% 20% 10% 20% %06 CA 01

Percentage of Telecommunicator-recognized OHCAs/number of cases deemed identifiable

Month

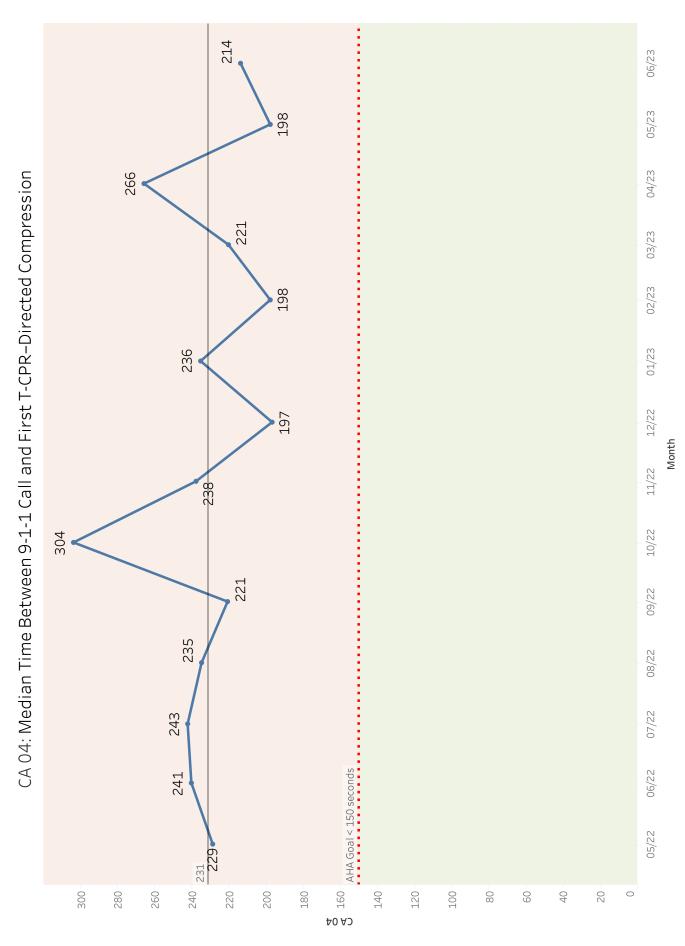


Median amount of time in seconds between 9-1-1 call connection and OHCA recognition

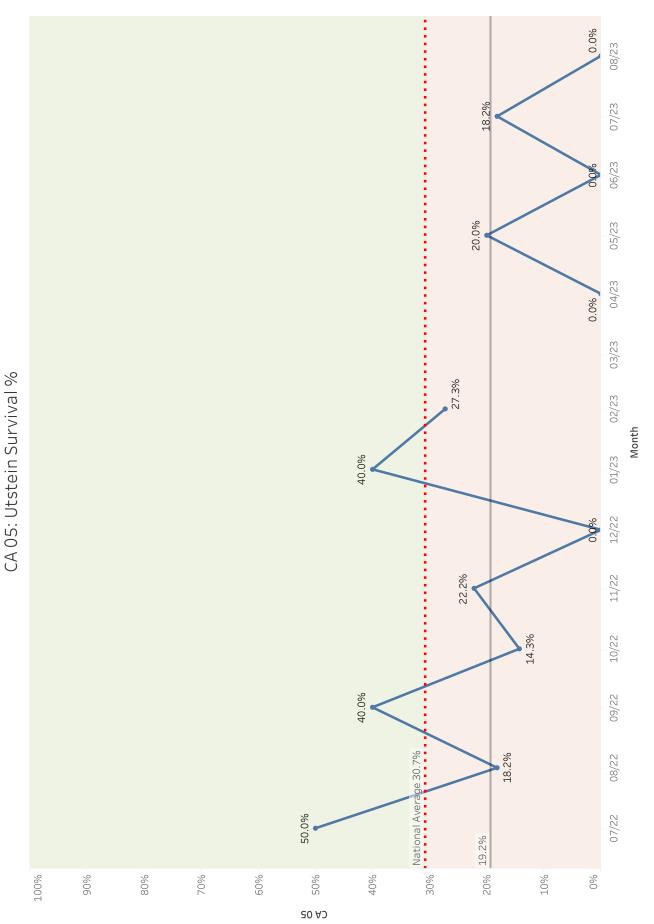
78.9% 06/23 84.4% 05/23 64.6% 04/23 CA 03: Percentage of Telecommunicator-Recognized OHCAs Receiving TCPR 88.9% 03/23 02/23 90.4% 73.9% 01/23 %9.96 12/22 11/22 84.4% %2.99 10/22 84.1% 09/22 87.5% 08/22 07/22 85.0% 75.0% 06/22 05/22 80.5% 65.8% 95.7% 100% %08 30% 20% %0 %06 %02 %09 20% 40% 10% E0 A2

Number of telecommunicator-recognized OHCA cases receiving telecommunicator-directed T-CPR/number of telecommunicator-recognized OHCA cases

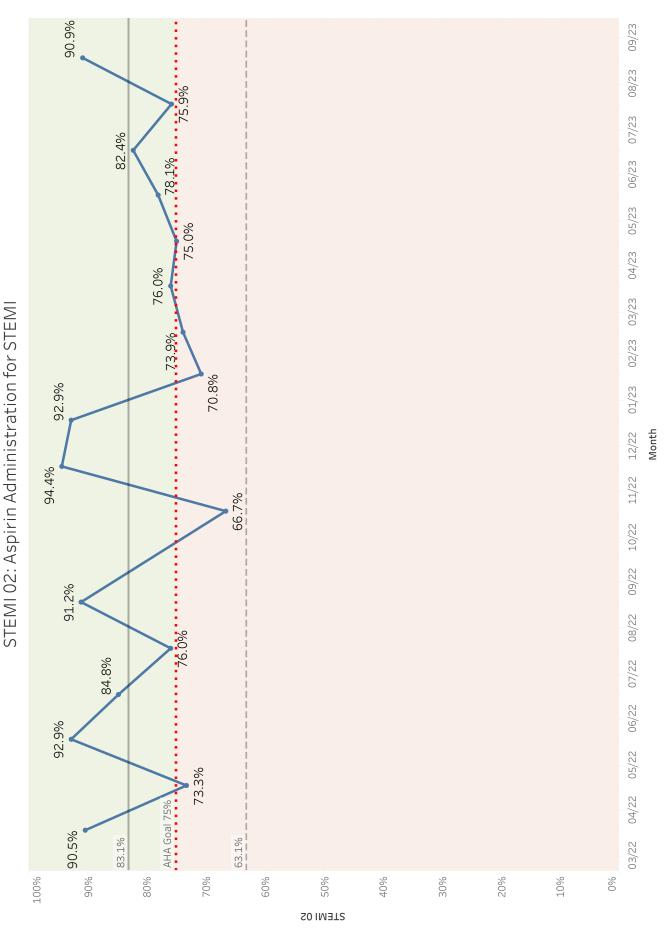
Month



Median amount of time in seconds between 9-1-1 call connection and first CPR compression directed by telecommunicator

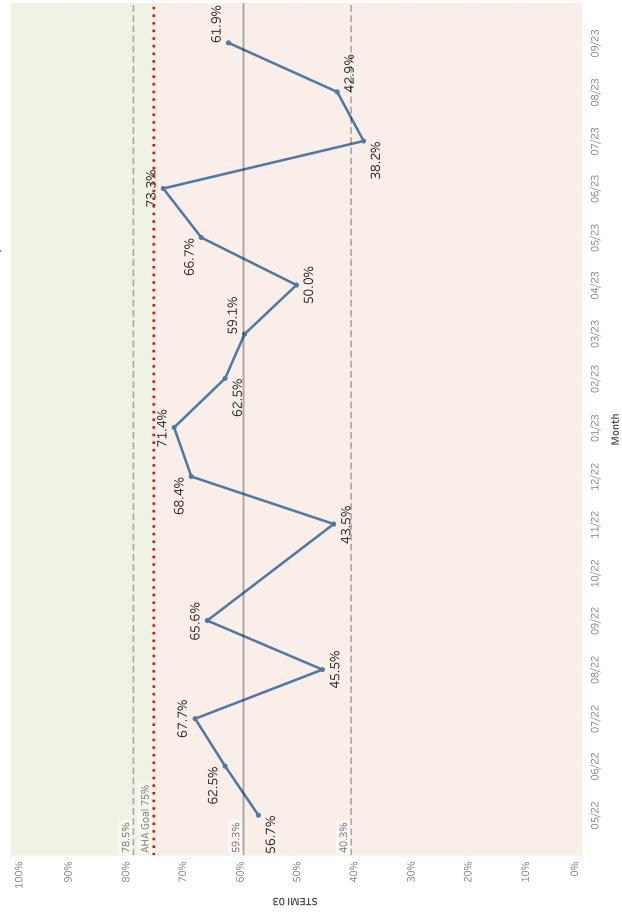


Percentage of patients experiencing OHCA of medical etiology in which the cardiac arrest was witnessed by a bystander and the patient was found in a shockable rhythm

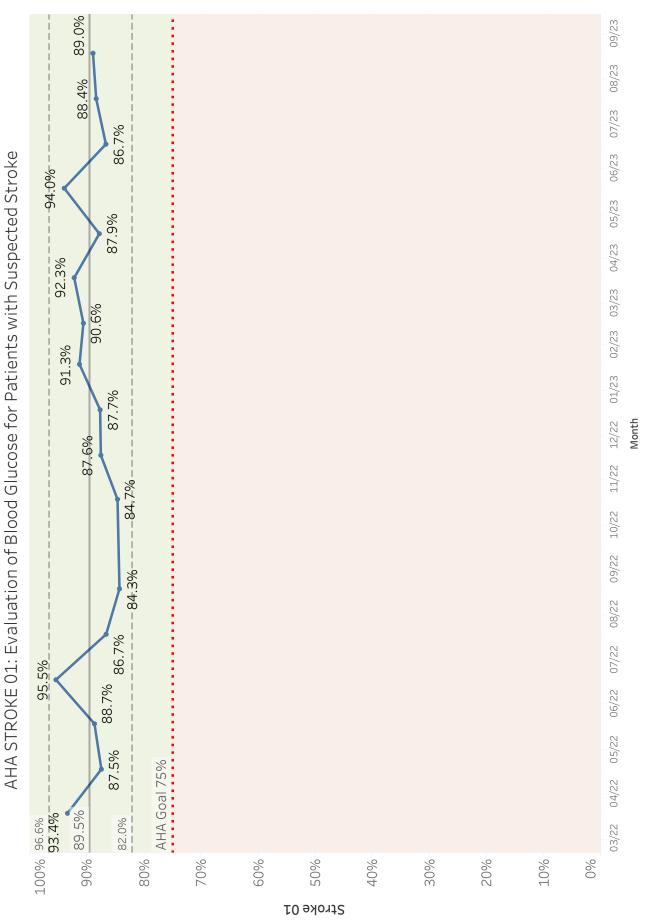


The percentage of EMS patients aged 18 years and older transported from the scene with Aspirin administration for suspected heart attack.

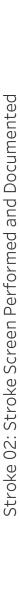
STEMI 03: 12 Lead ECG Performed with 10 minutes in STEMI patients

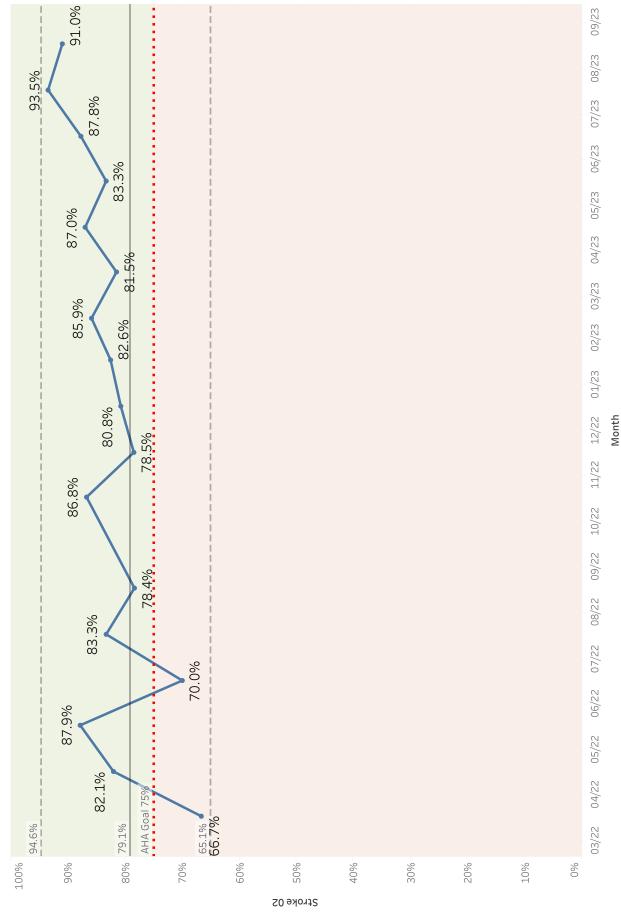


The percentage of EMS patients aged 18 years and older transported from the scene with chest pain or a suspected MI for whom a 12-Lead ECG was performed ≤ 10 minutes of first medical contact.



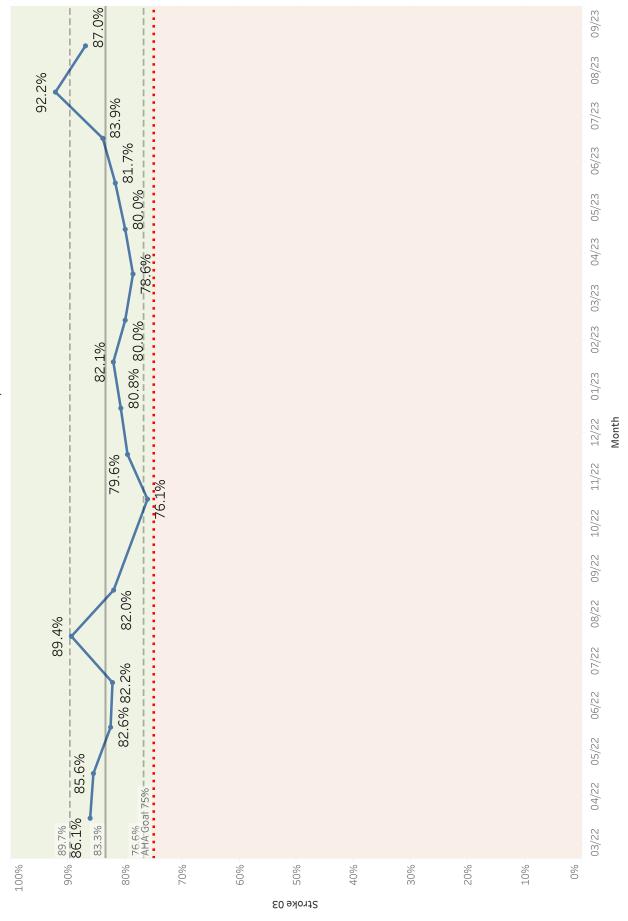
The percentage of EMS patients aged 18 years and older transported from the scene with suspected stroke for whom blood glucose was evaluated during the EMS encounter.



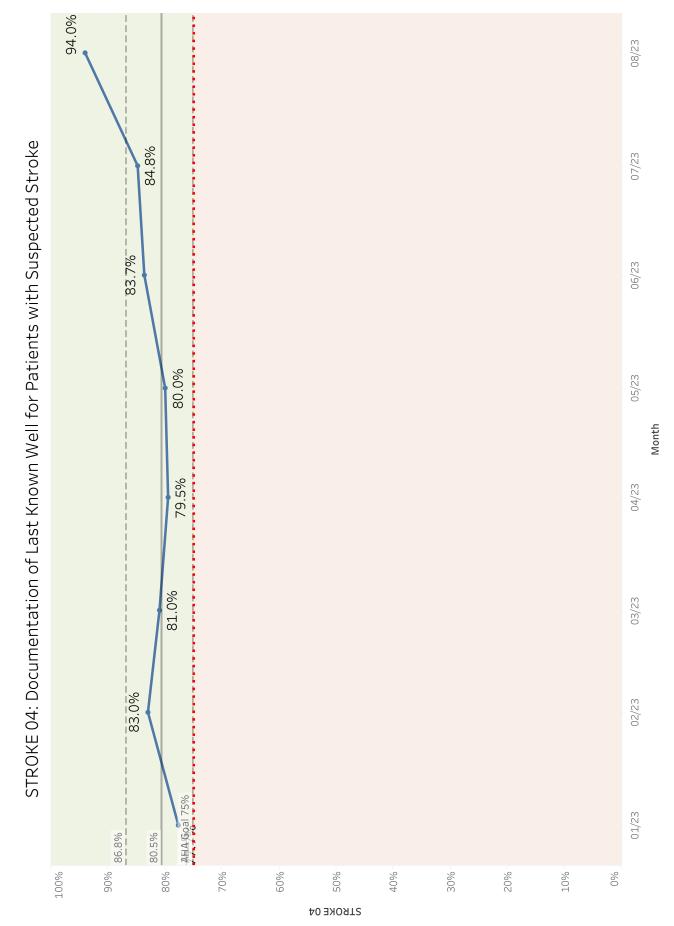


The percentage of EMS patients aged 18 years and older transported from the scene with a suspected stroke for whom a stroke screen was performed and documented during the EMS encounter.



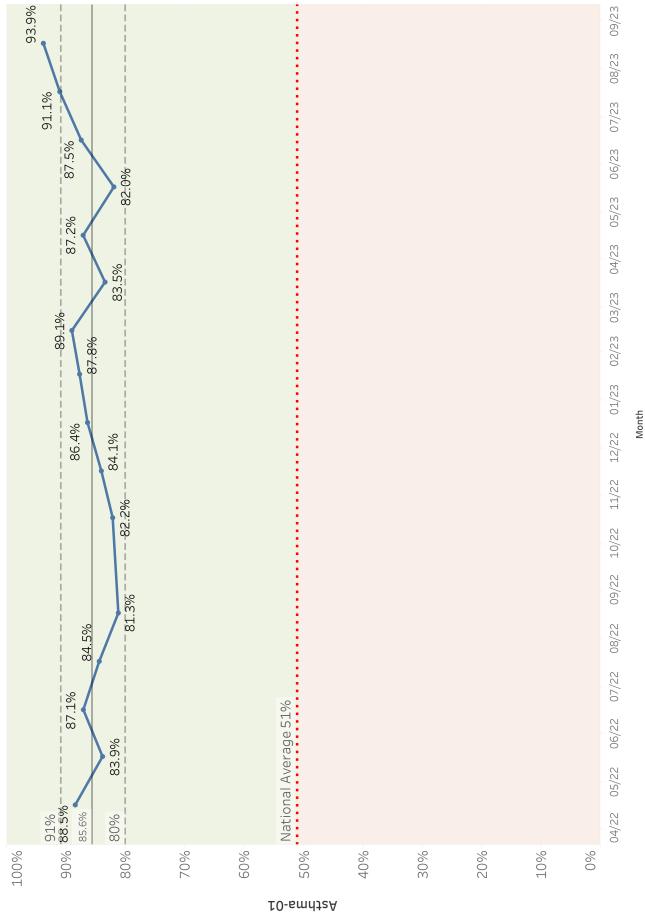


The percentage of EMS patients aged 18 years and older transported from the scene with a primary or secondary impression of stroke whom a pre-arrival alert for stroke was activated during the EMS encounter.

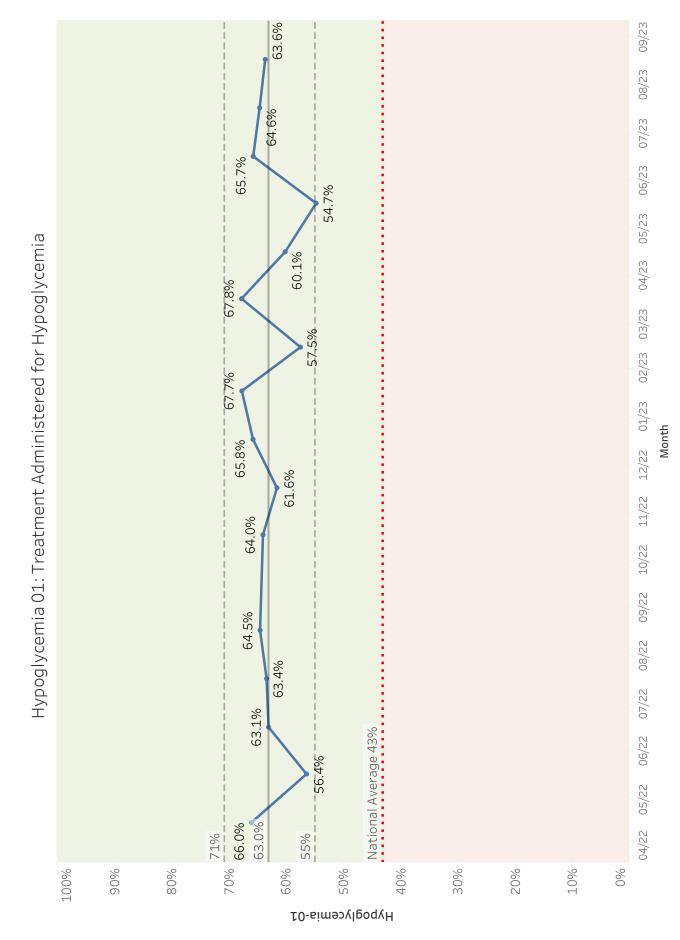


The percentage of EMS patients aged 18 years and older transported from the scene with suspected stroke for whom Last Known Well was documented during the EMS encounter.

Asthma 01: Administration of a Beta Agonist for Asthma

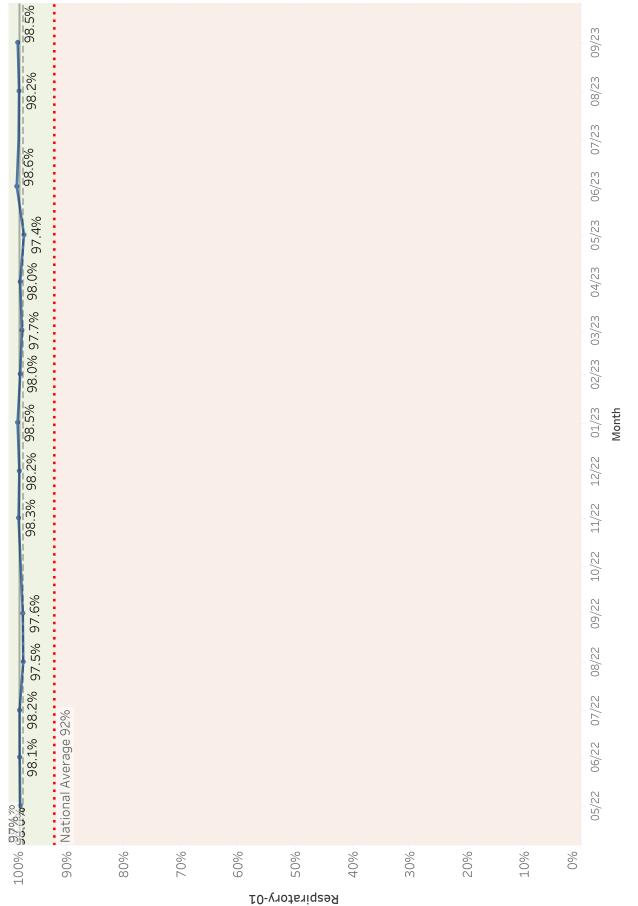


Percentage of EMS responses originating from a 911 request for patients with a diagnosis of asthma who had an aerosolized beta agonist administered.

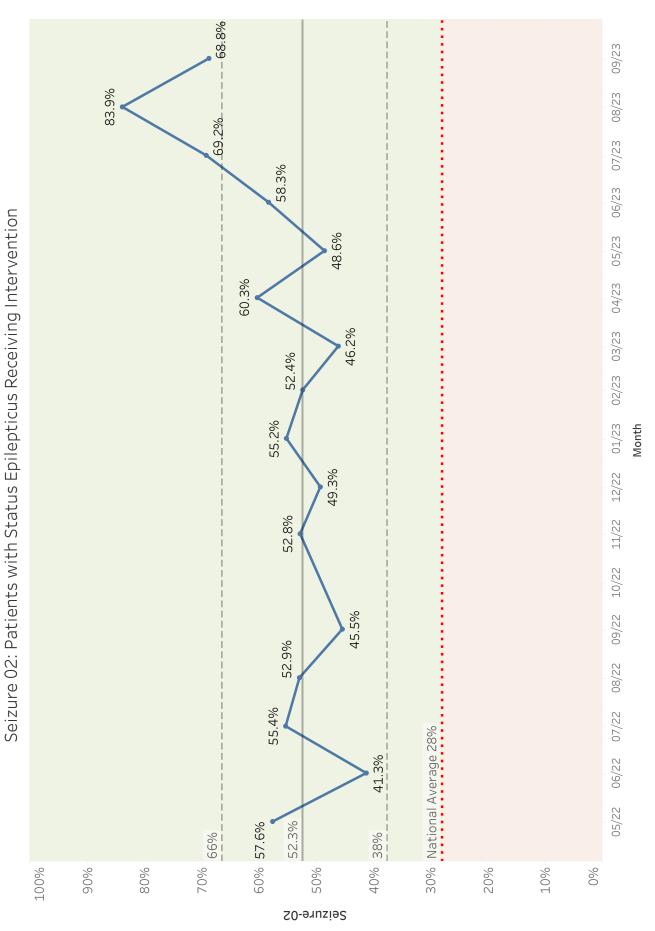


Percentage of EMS responses originating from a 911 request for patients with symptomatic hypoglycemia who received treatment to correct their hypoglycemia.

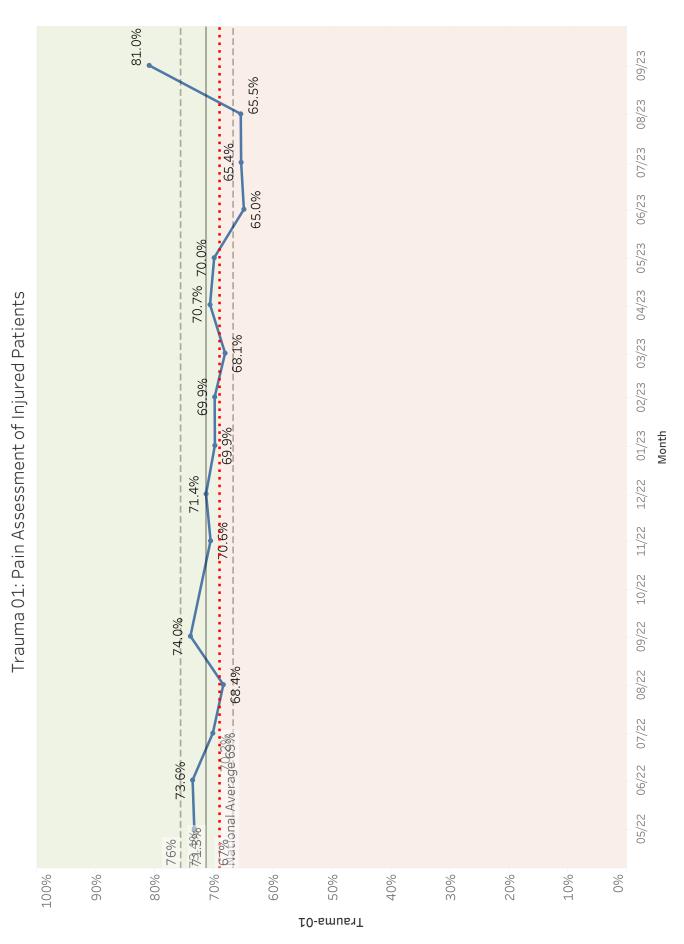
Respiratory 01: Respiratory Assessment



Percentage of EMS responses originating from a 911 request for patients with primary or secondary impression of respiratory distress who had a respiratory assessment.

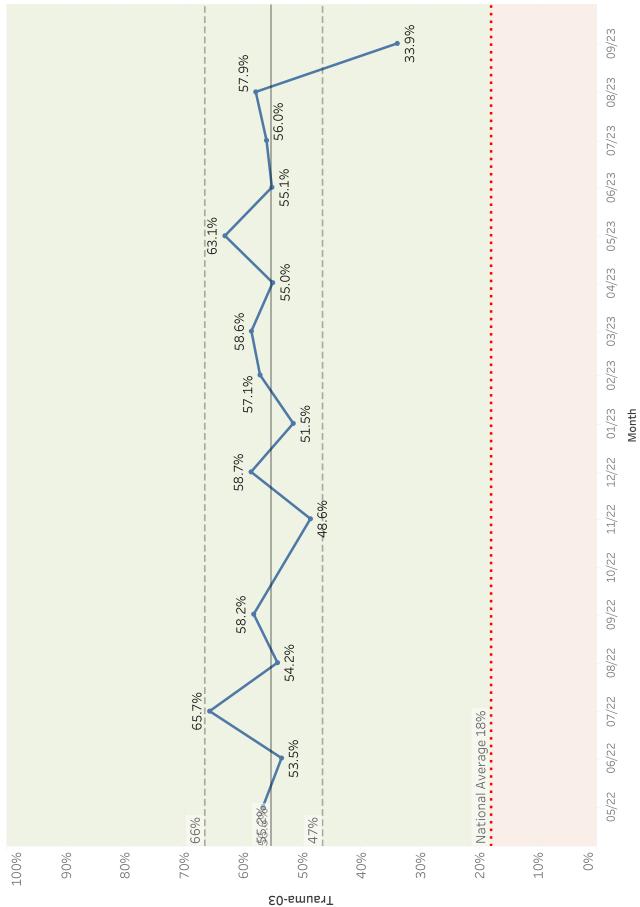


Percentage of EMS responses originating from a 911 request for patients with status epilepticus who received benzodiazepine aimed at terminating their status seizure during the EMS response.



Percentage of EMS transports originating from a 911 request for patients with injury who were assessed for pain.

Trauma 03: Effectiveness of Pain Management for Injured Patients



Percentage of EMS transports originating from a 911 request for patients whose pain score was lowered during the EMS encounter.



System Diagnostics

Cardiac Arrest	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Avg.	Goal
% of recognizable Out-of-Hospital Cardiac Arrests (OHCA) cases correctly identified by Dispatch	87.5%	88.9%	83.3%	81.7%	91.2%	80.7%	86.0%	75%
Median time between 9-1-1 call and OHCA recognition		0:01:47	0:01:51	0:01:38	0:01:41	0:01:32	%0.0	< 0:01:30
% of recognized 2nd party OHCA cases that received tCPR		84.4%	%9.96	73.9%	90.4%	88.9%	98.6%	75%
Median time between 9-1-1 Access to tCPR hands on chest time for OHCA cases		0:03:58	0:04:01	0:03:56	0:03:18	0:03:41	0.1%	<0:02:30
% of cases with time to tCPR < 180 sec from first key stroke							71.3%	
System response time < 5 mins for Dispatch-presumed cardiac arrest							#DIV/0!	
% of cases with CCF \geq 90%	%2'99	29.5%	52.6%	64.5%	64.8%	%0.89	79.9%	%06
% of cases with CCF ≥ 80%	95.1%	94.0%	92.7%	99.1%	93.4%	95.1%		
% of cases with compression rate 100-120 cpm 90% of the time	95.3%	94.3%	93.5%	96.4%	93.8%	93.4%	89.7%	%06
% of cases with compression depth that meet appropriate depth benchmark 90% of the time	44.7%	28.0%	53.7%	55.4%	38.1%	47.2%	33.7%	%06
% of cases with mechanical CPR device placement with < 10 sec pause in chest compression	13.4%	3.4%	%0.9				19.9%	
% of cases with Pre-shock pause < 10 sec							89.2%	
% arrive at E/D with ROSC	17.8%	8.4%	23.9%	11.8%	12.4%	12.1%	16.7%	
% discharged alive	%8.9	3.6%	%8.9	%5'9	%	1.0%	7.1%	
% neuro intact at discharge (Good or Moderate Cognition)	3.4%	3.6%	1.7%	4.3%	%0.0	1.0%	5.3%	
% of cases with bystander CPR	42.1%	45.8%	47.9%	36.6%	52.8%		48.7%	
% of cases with bystander AED use	0.0%	32.5%	23.1%	20.2%	18.2%		19.8%	
STEMI	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Current Avg.	
% of suspected STEMI patients correctly identified by EMS	63.2%	20.0%	32.0%	37.5%	39.1%	51.9%	62.0%	75.0%
% of suspected STEMI patients w/ASA admin (in the absence of contraindications)	95.7%	%9'96	%9'96	%0'96	95.9%	93.3%	94.5%	%0'06
% of suspected STEMI patients w/NTG admin (in the absence of contraindications)	78.3%	86.2%	85.8%	95.0%	%7'68	%0'06	87.7%	%0'06
% of suspected STEMI patients with 12L acquisition within 10 minutes of patient contact	82.0%	93.1%	82.8%	88.0%	64.3%	76.7%	72.1%	%0.06
% of suspected STEMI patients with 12L transmitted within 5 minutes of transport initiation	65.2%	65.5%	28.6%	80.0%	%6'.29	%0.09	62.4%	%0.06
% of suspected STEMI patients with PCI facility notified of suspected STEMI within 10 minutes of EMS patient contact	34.8%	41.4%	41.4%	48.0%	39.3%	33.3%	18.5%	75.0%
% of patients with Suspected STEMI Transported to PCI Center	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	89.66	100.0%
% of suspected STEMI patients with EMS activation to Cath Lab intervention time < 90 minutes	37.5%	%0.09	33.3%	40.0%	20.0%	0.0%	32.7%	20.0%

The Office of the Medical Director provides medical direction for the MedStar System and First Responder Organizations in the Fort Worth, Texas area.

Tab C – Chief Transformation Officer

Transformation Report

October 2023

Alternate Payment Models & Expanded Services

- JPS discussions continue on shared savings model for Connection patients.
 - Costs for savings identified, working on type of model.
- Work continues with Cook Children's Health Plan.
 - MIH payments using CPT codes, like Cigna.
 - o Working with their I/T folks on data integration.

Hospital @ Home

- Providing support for the CMS Hospital @ Home program for THR patients admitted at home.
 - Averaging 2-3 visits per day.
 - Excellent feedback from THR, Medically Home and Patients.

Congressional Action for Payment for Treatment in Place (TIP) and Transport to Alternate Destinations (TAD)

- Met with CMS and CMMI officials to request cost savings data provided to CMS by valuation contactor.
 - Legislative sponsors have requested this data from CMS without success.
 - We have the data as members of the ET3 QA committee but cannot officially release it due to signed confidentiality agreement with CMS.
 - o CMS officials said they will 'check' to see if they can release it.
 - Not wanting to bank on that, NAEMT submitted a FOIA request for the specific slide deck in which the information
 was presented to the committee.
 - Hopefully will get it either way.
- Congressional Budget Office (CBO) did provide data from CMS that \$20 million was paid to EMS for pandemic waiver TIP
 payments.
 - We've requested the # of claims that \$20 million represents to make the economic case for TIP for EMS
 - We wrote a one-page summary for NAEMT that has been distributed to CBO, House Ways and Means Committee and Senate HELP committee members. (Attached)
- Still coordinating with IAFC, IAFF and AAA on lobbying efforts to get this passed.

Reimbursement for Calls at County Jails

- Hosted a meeting with TCSO, Tarrant County, JPS and MedStar to discuss payment for calls to the county jail.
 - All agreed we should be reimbursed.
 - Need to determine the WHO.
- AG opinion seems to make it clear that for counties with a tax funded hospital district, the hospital district is responsible to provide/pay for medical care and ambulance service is part of medical care.
 - o JPS Correctional Medicine Executive Director working with their legal counsel and Kristofer on the issue.

VA Reimbursement Issues

- Working with numerous EMS agencies, associations, and legislators to attempt delay of VA payment reduction scheduled for 2/16/24 implementation.
 - Congressional Bill introduced with numerous co-sponsors that requires the VA to delay implementation until a more thorough assessment of the impact on veterans and EMS can be assessed.

Blue Cross/Blue Shield Recoupment Issue

• No further recoupment requests have been received.

MedStar Citizen's EMS Academy

- Class started 9/26, meeting weekly on Tuesdays.
- Great group of folks!

American College of Emergency Physicians ED Delay Summit

- Participated in an ACEP Summit on ambulance/ED delays on 9/27/23.
 - o 5 policy issues finalized to reduce ED delays and patient boarding.
 - EMS Payment Reform was policy issue #3!
 - Means that agencies and associations such as ACEP, AMA, HHS/ASPR, AHRQ, AHA, NNA, NGA and others will lobby and support efforts for EMS Payment Reform.

Crockett County Leadership Conference

• Presented on 10/6/2023 about MedStar's peer support team, mental health, wellness, and suicide prevention.

<u>Upcoming Speaking Engagements (travel for all speaking events funded by event coordinators):</u>

Event (location)	Date	Attendees
Idaho State EMS Conference (Sun Valley, ID)	Nov 2023	~500
Ohio EMS Leadership Conference (Columbus, OH)	Nov 2023	~300
ICMA Webinar on EMS Funding Challenges (Virtual)	Nov 2023	~1,500
Texas State EMS Conference (Austin, TX)	Nov 2023	~3,500
National Assoc. of EMS Physicians (Austin, TX)	Jan 2024	~800
South Dakota State EMS Conference (Rapid City, SD)	Feb 2024	~400
National EMS Safety Summit (Denver, CO)	April 2024	~500
National EMS Economics Summit (Virtual)	April 2024	~1,500
Minnesota State EMS Conference (Deluth, MN)	Jan 2025	~700

Media Summary

Local -

- MedStar Transitional Funding by COFW
 - o CBS 11, NBC 5, ABC 8, S-T, FWR
- Nominees for MedStar Trick or Treat Event
 - O NBC 5, FOX 4, KRLD, WBAP
- Highway Safety/Stranded Vehicles
 - o KRLD
- MedStar PIO "Worthy" Award from the Greater Fort Worth Chapter of the Public Relations Society of America (PRSA)
 - O NBC 5, Fort Worth Business Press

Recognition and Engagement:

- Field delivery reunion and Stork Awar to Johnathan Smegner and Deirdre Callahan on 10/5/2023
- Pink glove distribution to support breast cancer awareness and cancer research
 - Highlighted in EMS1 for Photo of the Week: Texas EMS protects with pink for breast cancer awareness
- Celebration of Life for Shawn Nicholson on 10/14/2023 at Wedgwood Baptist Church

Photo of the Week: Texas EMS protects with pink for breast cancer awareness

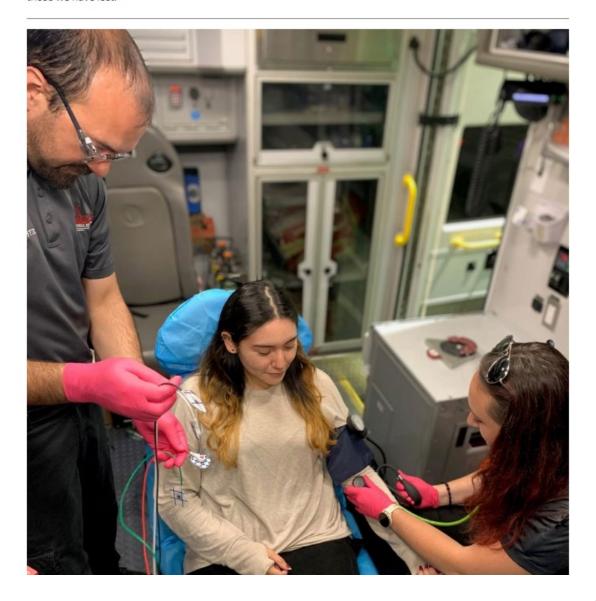
MedStar EMTs, paramedics don pink gloves to support breast cancer awareness and fund cancer research

Oct 6, 2023

FORT WORTH, Texas — For the 14th year, MedStar's EMTs and paramedics are donning pink gloves to support breast cancer awareness and help fund cancer research.

A portion of the purchase price for the gloves is donated to cancer research, the agency stated in a press release.

"The color really stands out," MedStar Paramedic Shannon Rucker said. "My wife is a breast cancer warrior, and she looks forward to seeing the pink gloves every year. Hopefully, this will encourage people to think about breast cancer and talk to their doctors. It is nice to be able to recognize those who have fought the disease, especially those we have lost."











Tab D – Chief Financial Officer

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare Finance Report – September 30, 2023

The following summarizes significant items in the September 30, 2023, Financial Reports:

Statement of Revenues and Expenses:

Month to Date: Net Income for the month of September 2023 is a gain of \$4,449,729 as compared to a budgeted gain of \$926,387 for a positive variance of \$3,074,351. EBITDA for the month of September 2023 is a gain of \$4,449,729 compared to a budgeted gain of \$1,309,062 for a positive variance of \$3,140,667.

- Patient Contact volume in September ended the month at 108% to budget.
- Net Revenue in September is \$3,868K over budget or 161% to budget. The overage is made up of \$1,695,048.36 in ASPP Cost Report Uncompensated Care revenue which is \$495,048 over budget, \$624,781 in revenue from Patient Encounters over budget and an annual adjustment to true up Provision for Uncollectable of \$2,479,423.
- Total Expenses ended the month 114% to budget or \$794K over budget. In September, MedStar incurred additional expenses in Salaries and Overtime of \$462K, \$164 Benefits and Taxes, and \$193K in Comp. Maintenance. The total of all other line-item expense is below budget by (\$26K).

Year to Date: EBITDA is \$9,715,170 as compared to a budget of \$4,616,497 for a positive variance of \$5,098,673.

• The main drivers for this variance are YTD patient encounters are 107% to budget and YTD net revenue is 113% to budget equating to a YTD positive variance to budget for Net Revenue of \$8,041,067. Year to date expense is 105% to budget or \$3,107,677 over budget. The main driver for the overage in expense is the following line items are over budget: Salaries and OT is above budget by \$1,412,904, Benefits and Taxes is above budget by \$723K, Comp. Maintenance is above budget by \$554K and Misc. Expense is above budget by \$883K. The Misc. Expense is driven by the Ransom attach year to date cost of \$857K. The total of all other expense lines is below budget by a total of (\$466K) for the year.

Key Financial Indicators:

- Current Ratio MedStar has \$10.88 in current assets (Cash, receivables) for every dollar in current debt. (Goal: a score of \$1.00 would mean sufficient current assets to pay debts.)
- Cash Reserves The Restated Interlocal Cooperative Agreement mandates 3 months of operating capital. As of September 30, 2022, there is 4.2 months of operating capital.
- Accounts Receivable Turnover This statistic indicates MedStar's effectiveness in extending
 credit and collecting debts by indicating the average age of the receivables. MedStar's goal is a
 ratio greater than 3.0 times; current turnover is 6.21 times.
- Return on Net Assets This ratio determines whether the agency is financially better off than in previous years by measuring total economic return. An improving trend indicates increasing net

assets and the ability to set aside financial resources to strengthen future flexibility. Through March, the return is 8.61%.

MAEMSA/EPAB cash reserve balance as of September 30, 2023, is \$475,470.69.

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare Balance Sheet By Character Code For the Period Ending September 30, 2023

Assets	Current Year	Last Year
Cash	\$22,326,702.94	\$19,214,018.91
Accounts Receivable	\$13,347,356.26	\$7,789,454.77
Inventory	\$505,000.95	\$409,910.36
Prepaid Expenses	\$1,151,389.75	\$1,408,122.55
Property Plant & Equ	\$73,000,658.65	\$68,239,240.85
Accumulated Deprecia	(\$30,887,618.74)	(\$27,457,807.84)
Total Assets	\$79,443,489.81	\$69,602,939.60
Liabilities		
Accounts Payable	(\$648,170.06)	(\$2,612,099.27)
Other Current Liabil	(\$2,711,163.44)	(\$2,092,792.86)
Accrued Interest	\$0.00	(\$7,781.31)
Payroll Withholding	(\$72,629.90)	(\$58,693.87)
Long Term Debt	(\$2,960,768.66)	(\$3,330,096.14)
Other Long Term Liab	(\$10,540,966.58)	(\$9,000,706.75)
Total Liabilities	(\$16,933,698.64)	(\$17,102,170.20)
Equities		
Equity	(\$57,552,004.46)	(\$52,884,378.49)
Control	(\$4,957,786.71)	\$383,609.09
Total Equities	(\$62,509,791.17)	(\$52,500,769.40)
Total Liabilities and Equities	(\$79,443,489.81)	(\$69,602,939.60)

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare Statement of Revenue and Expenditures September 30, 2023

ć	Current Month	Current Month	Current Month	Year to Date	Year to Date	Year to Date
Kevenue	Actual	Budget	Variance	Actual	Budget	Variance
Transport Fees	\$24,318,540.11	\$21,852,350.13	\$2,466,189.98	\$262,676,117.96	\$243,922,608.07	\$18,753,509.89
Contractual Allow	(\$8,375,020.88)	(\$8,938,541.53)	\$563,520.65	(\$117,403,365.22)	(\$105,339,523.26)	(\$12,063,841.96)
Provision for Uncoll	(\$6,368,593.93)	(\$6,910,054.79)	\$541,460.86	(\$81,622,841.28)	(\$81,433,685.79)	(\$189,155.49)
Education Income	\$2,932.85	\$1,690.00	\$1,242.85	\$31,559.60	\$109,400.00	(\$77,840.40)
Other Income	\$257,930.06	\$146,222.87	\$111,707.19	\$2,358,501.05	\$1,357,275.87	\$1,001,225.18
Standby/Subscription	\$212,640.18	\$192,578.50	\$20,061.68	\$1,561,589.87	\$1,228,432.50	\$333,157.37
Pop Health PMPM	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
interest on Investme	\$151,014.25	\$500.00	\$150,514.25	\$154,391.22	\$6,000.00	\$148,391.22
Gain(Loss) on Dispos	\$13,656.41	\$0.00	\$13,656.41	\$140,247.31	\$4,626.00	\$135,621.31
Total Revenue	\$10,213,099.05	\$6,344,745.18	\$3,868,353.87	\$67,896,200.51	\$59,855,133.39	\$8,041,067.12
Expenditures						
Salaries	\$3,357,702.80	\$2,895,158.29	\$462,544.51	\$36,315,294.21	\$34,902,389.92	\$1,412,904.29
Benefits and Taxes	\$1,077,745.90	\$913,267.00	\$164,478.90	\$7,268,818.37	\$6,545,688.00	\$723,130.37
Interest	\$45,498.06	\$33,500.00	\$11,998.06	\$409,018.44	\$402,000.00	\$7,018.44
Fuel	\$167,192.69	\$169,404.00	(\$2,211.31)	\$1,913,027.78	\$1,894,901.00	\$18,126.78
Medical Supp/Oxygen	\$103,733.30	\$223,452.00	(\$119,718.70)	\$2,192,227.36	\$2,694,360.00	(\$502,132.64)
Other Veh & Eq	\$68,401.13	\$47,048.97	\$21,352.16	\$658,394.99	\$555,539.08	\$102,855.91
Rent and Utilities	\$59,605.72	\$59,712.03	(\$106.31)	\$552,330.42	\$716,543.36	(\$164,212.94)
Facility & Eq Mtc	\$61,107.65	\$63,360.78	(\$2,253.13)	\$913,302.70	\$876,582.36	\$36,720.34
Postage & Shipping	\$5,738.67	\$2,591.37	\$3,147.30	\$18,973.42	\$32,956.00	(\$13,982.58)
Station	\$22,784.20	\$41,495.75	(\$18,711.55)	\$495,756.60	\$524,737.00	(\$28,980.40)
Comp Maintenance	\$268,648.06	\$74,925.72	\$193,722.34	\$1,313,838.27	\$759,345.00	\$554,493.27
Insurance	\$46,925.49	\$50,654.35	(\$3,728.86)	\$637,686.29	\$614,952.38	\$22,733.91
Advertising & PR	\$322.38	\$292.00	\$30.38	\$22,021.97	\$25,628.00	(\$3,606.03)
Printing	\$964.44	\$2,117.43	(\$1,152.99)	\$27,625.20	\$46,009.16	(\$18,383.96)
Travel & Entertain	\$123.48	\$2,292.00	(\$2,168.52)	\$68,601.60	\$111,829.00	(\$43,227.40)
Dues & Subs	\$111,912.32	\$111,278.00	\$634.32	\$1,370,036.96	\$1,403,863.00	(\$33,826.04)
Continuing Educ Ex	\$0.00	\$7,569.00	(\$7,569.00)	\$141,864.41	\$233,511.00	(\$91,646.59)
Professional Fees	\$405,005.29	\$367,582.34	\$37,422.95	\$3,328,254.57	\$3,231,938.08	\$96,316.49
Education Expenses	\$4,209.68	\$1,945.00	\$2,264.68	\$12,933.55	\$21,600.00	(\$8,666.45)
Miscellaneous	\$1,246.67	\$1,537.00	(\$290.33)	\$930,041.35	\$46,264.00	\$883,777.35
Depreciation	\$403,492.74	\$349,175.00	\$54,317.74	\$4,348,365.34	\$4,190,100.00	\$158,265.34
Total Expenditures	\$6,212,360.67	\$5,418,358.03	\$794,002.64	\$62,938,413.80	\$59,830,736.34	\$3,107,677.46
Net Rev in Excess of Expend	\$4,000,738.38	\$926,387.15	\$3,074,351.23	\$4,957,786.71	\$24,397.05	\$4,933,389.66

Page Number 1 of 1 /Custom Reports StatementofRevenueandExpensesByCategory Run on 10/24/2023 7:51:00 AM by Steve Post FOR MANAGEMENT USE ONLY

\$5,098,673.44

\$4,616,497.05

\$9,715,170.49

\$4,449,729.18 \$1,309,062.15 \$3,140,667.03

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare Key Financial Indicators September 30, 2023

	Goal	FY 2018	FY 2019	FY 2019 FY 2020 FY 2021	FY 2021	FY 2022	FY 2023
Current Ratio	> 1	9.49	11.59	10.48	8.43	6.04	10.88
of debt. Ratio should be greater than 1, so that assets are available to retire debt when due.	, so that assets are av	ailable to					

Indicates compliance with Ordinance which specifies 3 months cash on hand.

35.55%

33.49%

44.45%

51.76%

42.95%

47.07%

> 25%

Cash as % of Annual Expenditures

6.21
90.6
6.34
5.44
3.65
4.28
χ 8
Accounts Receivable Turnover

A measure of how these resources are being managed. Indicates how long accounts receivable are being aged prior to collection. Our goal is a turnover rate of greater than 3.

8.61%
3% -0.07%
0% -4.03%
4% 0.00%
% 4.04%
10.11%
-1.00%
let Assets
Return on N

Reveals management's effectiveness in generating profits from the assets available.

Emergency Physicians Advisory Board Cash expenditures Detail

	<u>Date</u>	<u>Amount</u>	<u>Balance</u>
Balance 1/1/17			\$ 609,665.59
J29 Associates, LLC	2/27/2017 \$	1,045.90	\$ 608,619.69
Bracket & Ellis	10/30/2017 \$	12,118.00	\$ 596,501.69
Brackett & Ellis	11/19/2018 \$	28,506.50	\$ 567,995.19
FWFD Grant	4/3/2019 \$	56,810.00	\$ 511,185.19
Brackett & Ellis	4/3/2019 \$	20,290.50	\$ 490,894.69
Brackett & Ellis	11/27/2019 \$	9,420.00	\$ 481,474.69
Bracket & Ellis	2/6/2020 \$	1,382.50	\$ 480,092.19
Bracket & Ellis	2/29/2020 \$	4,621.50	\$ 475,470.69
Balance 9/30/2023			\$ 475,470.69

Tab E – Chief Human Resources Officer

Human Resources - September 2023

Staffing

- 17 hires in August
- 142 hires FYTD
- Upcoming Scheduled NEOPs
 - o October 23, 2023
 - o November 27, 2023

Leaves:

- 28 employees on FMLA / 5.81% of workforce
 - o 16 cases on intermittent
 - o 12 cases on a block
- Top FMLA request reasons/conditions
 - o Orthopedic (9)
 - o FMLA-Child (4)
 - o FMLA-Spouse / Pulmonary (3)

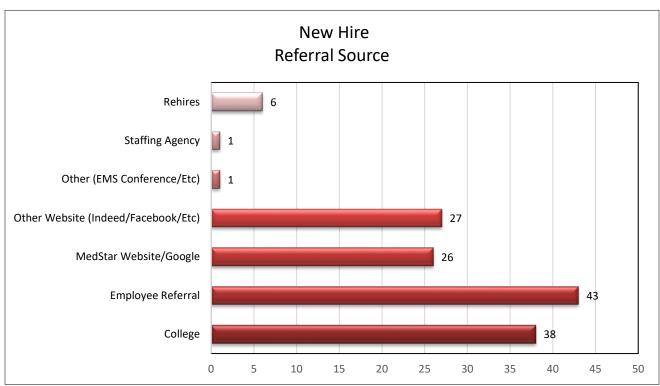
Turnover:

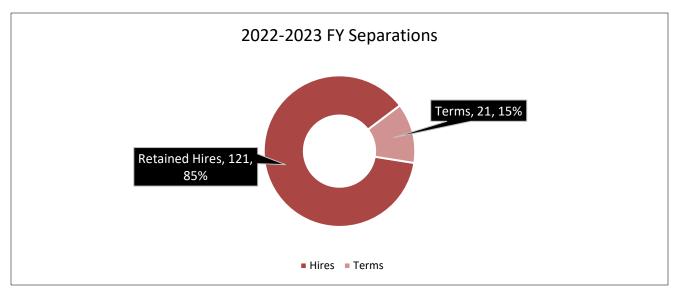
- September turnover 2.07%
 - o FT 1.88%
 - o PT 3.77%
- Year to date turnover 23.92%
 - o FT 18.62%
 - o PT 71.70%

Recruiting & Staffing Report

Fiscal Year 2022-2023



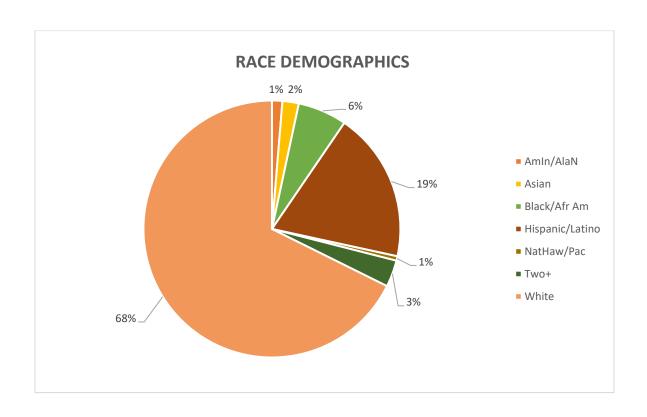


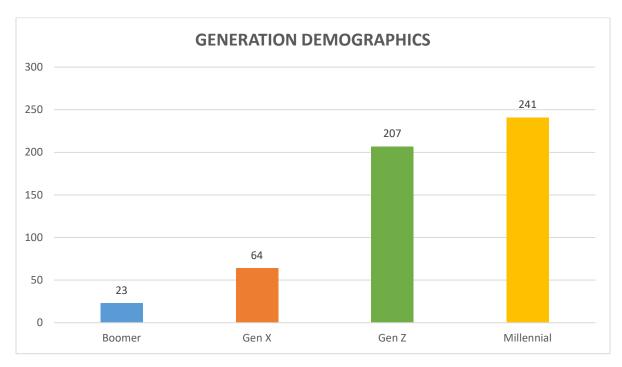


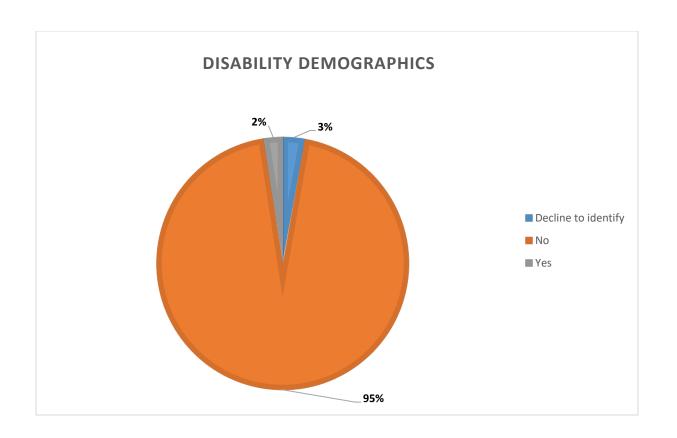
Fiscal Year Statistics
Total hires to date 142
Total separations from hires 21

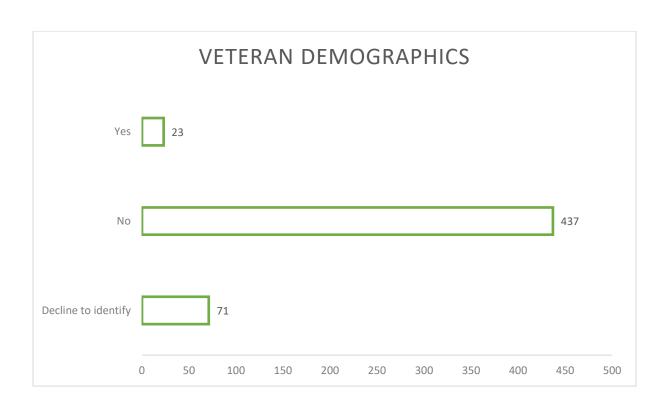
Separation Reasons:
Better Opportunity – 3
Unsatisfactory Introductory Period – 4
Job Abandonment – 4
Career Change – 3
Personal – 4
Attendance – 1
Education – 1
Attendance – 1

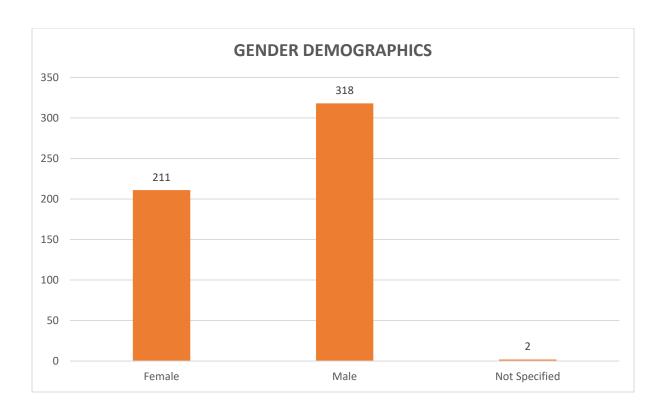
SEPTEMBER 2023 DIVERSITY STATISTICS

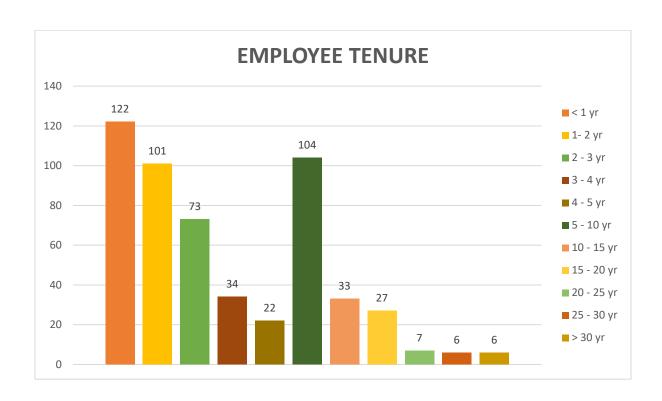












FMLA Leave of Absence (FMLA Detailed Report) Fiscal Year 10/01/2022 thru 09/30/2023 Percentages by Department/Conditions

Conditions	
Baby Bonding	1
Cardiology	1
Digestive	1
FMLA - Child	4
FMLA - Spouse	3
Internal Medicine	1
Mental Health	1
Neurological	1
Obstetrics/Gynecology	2
Oncology	1
Orthopedic	6
Pulmonary	3
Grand Total	28

	rei ceittage by Depai tilleilt	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
Department	# of Ees		% by FTE	% by FMLA	# on FMLA % by FTE % by FMLA % by Dept HC
Advanced	141	8	1.66%	28.57%	2.67%
Basic	178	9	1.24%	21.43%	3.37%
Business Office	11	Ħ	0.21%	3.57%	9.09%
Communications	41	5	1.04%	17.86%	12.20%
Controller - Payroll, Purchasing, A/P	9	c	0.62%	10.71%	20.00%
Mobile Integrated Health	11	T	0.21%	3.57%	9.09%
Support Services - Facilities, Fleet, S.E., Logistics	27	4	0.83%	14.29%	14.81%
Grand Total	415	28			
Total # of Full Time Employees - September 2023	482				
% of Workforce using FMLA	5.81%				
TYPE OF LEAVES UNDER FMLA	# of Ees	# of Ees % on Leave			
Intermittent Leave	16	57.14%			
Block of Leave	12	42.86%			
Total	28	100.00%			

MedStar Mobile Health Care Separation Statistics September 2023

oarations	parations	ions
Full Time Separations	Part Time Separations	Total Separations

Current Month Vol Invol 9 0 2 0 11 0	th	Total	6	2	11
	urrent Mon	loval	0	0	0
	0	Nol	6	2	11

TT	O	TT
Full Time	Part Time	Total
1.88%	3.77%	2.07%
1.88%	3.77%	2.07%

Total Turnover % Voluntary Turnover %

 Full Time
 Part Time
 Total

 18.62%
 71.70%
 23.92%

 15.06%
 67.92%
 20.34%

	Total	68	38	127	
Year to Date	Invol	17	2	19	
Ϋ́	ΙοΛ	7.5	98	108	

	%859.0-	Difference
525	24.57%	129
51	41.18%	21
474	22.78%	108
Sep-22	%	22-Sep
Headcon	YTD Compared to Sept'22	YTD Compa

Headcount	Sep-22	474	51	525	
YTD Compared to Sept'22	%	22.78%	41.18%	24.57%	-0.653%
YTD Compa	22-Sep	108	21	129	Difference

Separations by Department

Year to Date

Full Time	O	Current Month	h
	Vol	Invol	Total
Advanced	3	0	3
Basics	3	0	3
Business Office	1	0	1
Communications	1	0	1
Controller - Payroll, Purchasing, A/P			
Executives			
Field Manager/Supervisors - Operations			
Field Operations Other			
Health Information Systems			
Human Resources			
Information Technology			
Legal/Compliance			
Mobile Integrated Health			
Office of the Medical Director	1	0	1
Public Information			
Support Services - Facilities, Fleet, S.E., Logistics			
Total	6	0	6

Vol	Invol	Total	Sep-23
23	3	52	143
31	7	88	172
	1	1	12
10	1	11	17
			9
			8
1	0	T	77
0	1	T	6
1	0	1	7
0	1	1	9
0	7	7	9
			7
			10
3	0	8	12
			1
3	1	4	25
72	11	68	478

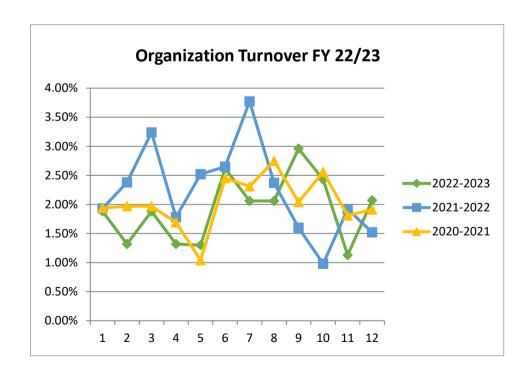
Vol Invol Total Se 13 0 13 0 21 21 22 21 23 0 3 3 0 3 4		Year to Date	te	Headcount
2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Vol	Invol	Total	Sep-23
7 0 0 0 7	13	0	13	07
0 0 0	19	2	21	77
0 0 0				
0 0	3	0	3	7
0 8				τ
0 0				
0 0				
0 0				
0 0				
0 0				
0 7				
7 0 0				
0 7				
2	1	0	1	
2				
2				8
	36	2	38	23

•				1			
Part Time	บ	Current Month	r.			Year to Date	te
	Vol	Invol	Total		Vol	Invol	Tota
Advanced	1	0	1		13	0	
Basics					19	2	
Business Office							
Communications					3	0	
Controller - Payroll, Purchasing, A/P							
Executives							
Field Manager/Supervisors - Operations							
Field Operations Other							
Health Information Systems							
Human Resources							
Information Technology							
Legal/Compliance							
Mobile Integrated Health							
Office of the Medical Director					1	0	
Public Information							
Support Services - Facilities, Fleet, S.E., Logistics	1	0	1				
Total	2	0	2		36	2	

MedStar Mobile Healthcare Turnover Fiscal Year 2022 - 2023

October
November
December
January
February
March
April
May
June
July
August
September
Actual Turnover

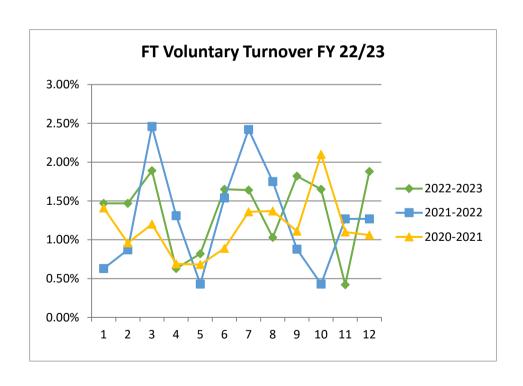
Eull 9	Part Time Tu	rnovor	Full Time Only
	1	ı	-
2022-2023	2021-2022	2020-2021	2022-2023
1.88%	1.93%	1.94%	1.89%
1.32%	2.38%	1.97%	1.47%
1.88%	3.24%	1.97%	1.89%
1.32%	1.78%	1.69%	0.63%
1.30%	2.52%	1.04%	1.22%
2.62%	2.65%	2.45%	1.65%
2.06%	3.77%	2.31%	1.85%
2.06%	2.37%	2.75%	1.85%
2.96%	1.60%	2.04%	2.63%
2.43%	0.98%	2.56%	2.27%
1.13%	1.92%	1.81%	1.05%
2.07%	1.52%	1.91%	1.88%
22.01%	24.57%	16.17%	14.17%



MedStar Mobile Healthcare Turnover Fiscal Year 2022 - 2023

October
November
December
January
February
March
April
May
June
July
August
September
Actual Turno

Full Tim	ne Voluntary T	urnover
2022-2023	2021-2022	2020-2021
1.47%	0.63%	1.41%
1.47%	0.87%	0.96%
1.89%	2.46%	1.20%
0.63%	1.31%	0.69%
0.82%	0.43%	0.68%
1.65%	1.54%	0.89%
1.64%	2.42%	1.36%
1.03%	1.75%	1.37%
1.82%	0.88%	1.11%
1.65%	0.43%	2.10%
0.42%	1.27%	1.10%
1.88%	1.27%	1.06%
13.20%	15.25%	13.58%



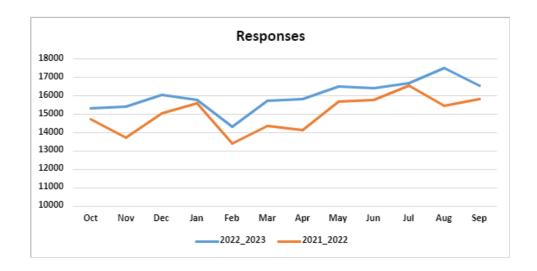
Tab G – Operations

Metropolitan Area EMS Authority dba MedStar Mobile Healthcare

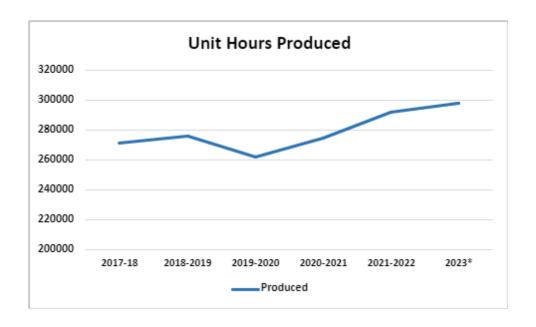
Operations Report- September 2023

The following summarizes significant operational items through September 30^{th} , 2023

Field Operations:







Fleet/Logistics/Building Maintenance:

Daily Kit Inventory Log September 2023



Special Operations:

- Completed 133 standby events for the month of September 2023
- Major events covered:
 - Area High School Football Games (11 Schools)
 - Local College Events (TCU & Texas Wesleyan)

Mobile Integrated Health:

• 2,676 clients are currently enrolled

o Admission/Readmission Avoidance: 39

Episodic Care Coordination: 1,979High Utilization Group (HUG): 68

o Hospital at Home: 4

o STAR: 6

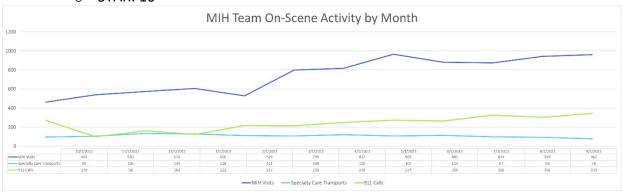
StarSaver Plus: 416

• 203 clients are pending enrollment

Admission/Readmission Avoidance: 36High Utilization Group (HUG): 135

Overdose Response Team: 22

o STAR: 10

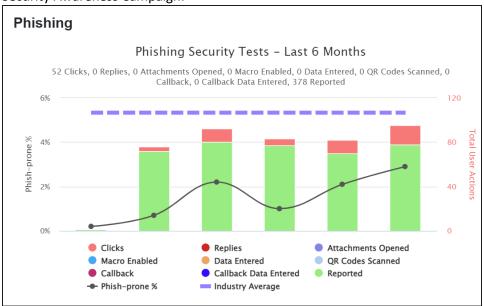


Information Technology:

- The network refresh project is on track for completion by 10/31/23.
- Exploring potential backup communications sites and supporting infrastructure.
- Updating GPS/CAD phones and accessories on ambulances.
- Continue to work with communications and operations team to strengthen technology redundancies for the communications center.
- Continue to identify and implement cost and service optimization strategies.
- Web filtering stats:



• Security Awareness Campaign:

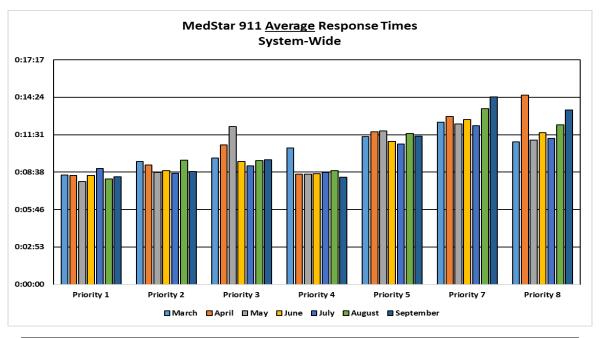


Business Intelligence:

- Analysts continue to work with departments on various projects
 - SharePoint Optimization
 - Scheduling Efficiency (Field Operations)
 - Reprioritization Phase 2, transitioning to phase 3
 - Optima deployment modeling strategies/future planning
- Phase 2 of Reprioritization Ended 9/19/2023

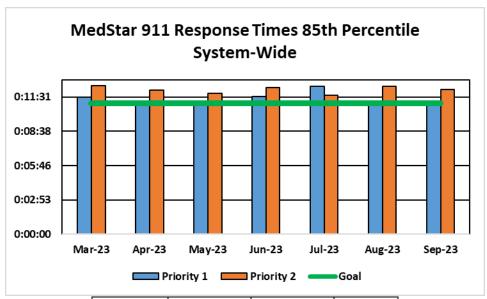


Response Times

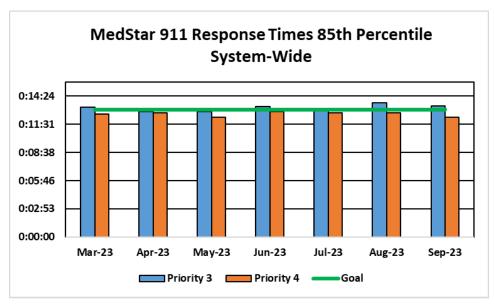


Average	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Priority 7	Priority 8
Mar-23	0:08:24	0:09:28	0:09:44	0:10:30	0:11:23	0:12:29	0:10:59
Apr-23	0:08:22	0:09:11	0:10:45	0:08:30	0:11:44	0:12:55	0:14:33
May-23	0:07:55	0:08:38	0:12:09	0:08:29	0:11:49	0:12:21	0:11:07
Jun-23	0:08:23	0:08:46	0:09:27	0:08:32	0:11:01	0:12:41	0:11:41
Jul-23	0:08:55	0:08:33	0:09:07	0:08:38	0:10:48	0:12:13	0:11:15
Aug-23	0:08:06	0:09:33	0:09:32	0:08:46	0:11:37	0:13:32	0:12:17
Sep-23	0:08:16	0:08:41	0:09:36	0:08:15	0:11:25	0:14:25	0:13:26

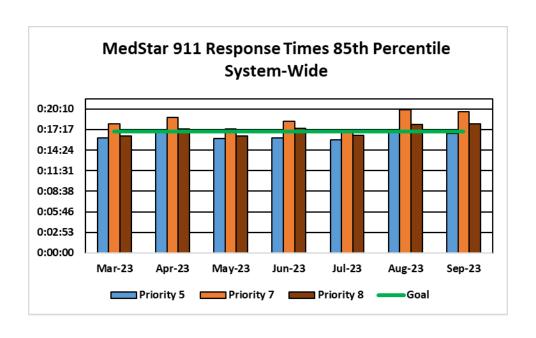
Response times measured from phone answer time to arrival on scene



85th	Priority 1	Priority 2	Goal
Mar-23	0:11:31	0:12:30	0:11:00
Apr-23	0:11:05	0:12:06	0:11:00
May-23	0:10:58	0:11:51	0:11:00
Jun-23	0:11:33	0:12:18	0:11:00
Jul-23	0:12:25	0:11:39	0:11:00
Aug-23	0:11:00	0:12:25	0:11:00
Sep-23	0:11:10	0:12:08	0:11:00



85th	Priority 3	Priority 4	Goal
Mar-23	0:13:14	0:12:32	0:13:00
Apr-23	0:12:47	0:12:41	0:13:00
May-23	0:12:49	0:12:13	0:13:00
Jun-23	0:13:21	0:12:50	0:13:00
Jul-23	0:12:53	0:12:41	0:13:00
Aug-23	0:13:44	0:12:42	0:13:00
Sep-23	0:13:24	0:12:13	0:13:00

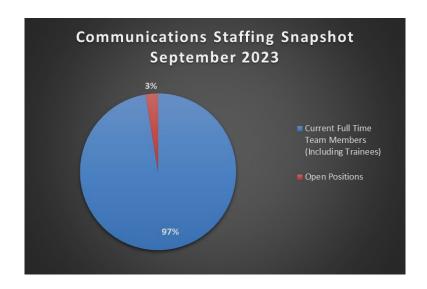


85th	Priority 5	Priority 7	Priority 8	Goal
Mar-23	0:16:06	0:18:04	0:16:23	0:17:00
Apr-23	0:16:48	0:19:01	0:17:22	0:17:00
May-23	0:16:01	0:17:19	0:16:25	0:17:00
Jun-23	0:16:09	0:18:28	0:17:25	0:17:00
Jul-23	0:15:50	0:17:03	0:16:28	0:17:00
Aug-23	0:16:49	0:20:01	0:18:00	0:17:00
Sep-23	0:16:43	0:19:45	0:18:03	0:17:00

Response times measured from phone answer time to arrival on scene

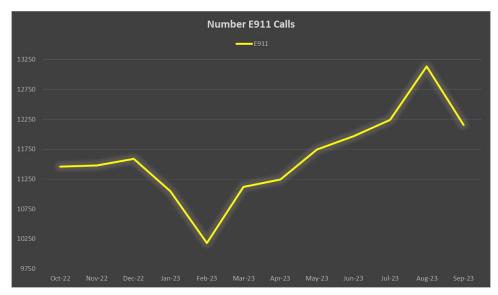
Communications:

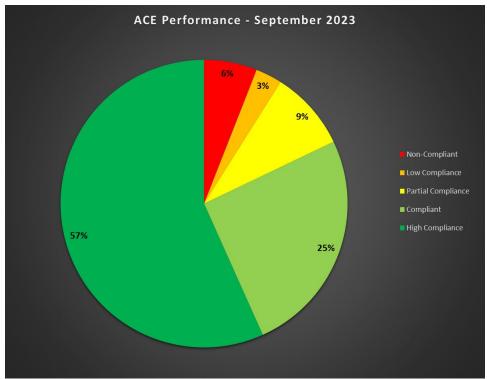
- Eleven (11) controllers in various phases of training.
- Recruiting efforts to fill one (1) controller position.
- Continual review and enhancement of LOGIS configuration to maintain optimal efficiency in deploying system resources.



	Admin In	Admin Out	Admin Total	Admin Avg Dur	E911	E911 Avg Dur	E911 Ans ≤ 15 sec		Total All Calls
Jul 2023	7,632	3,715	11,347	150.7	12,244	268.0	90.84%	93.14%	23,591
Aug 2023	7,470	3,912	11,382	147.8	13,135	259.7	89.53%	92.12%	24,517
Sep 2023	7,622	3,974	11,596	152.6	12,158	261.2	89.11%	91.99%	23,754







MEDSIVE

Medstar Mutual Aid Response Report Period: 09/01/2023 through 09/30/2023

Aid Given	Aid Given Aid Received	Toatal Calls	Toatal Calls % Of Calls To Mutual Aid
70	48	16565	%8:0

	6		Arlington	Arlin
Aid TO	Total	2	Aid TO	
			GIVEN	
0.3%	16565	48	70	

Unit

No	Yes	Yes	Yes	Yes	No	Yes	No	Yes
		er	er					
26A08 - Sick Person (Specific Diagnosis) - 7A	26A10 - Sick Person (Specific Diagnosis) - 5A	29805 - U - Vehicle vs. vehicle - Unknown number of patients - 48	29805 - U - Vehicle vs. vehicle - Unknown number of patients - 48	01A01 - Abdominal Pain / Problems - 5A	26A11 - Sick Person (Specific Diagnosis) - 5A	17804 - Falls - 5A	26A08 - Sick Person (Specific Diagnosis) - 7A	12D04 - Convulsions / Seizures - 2A
Arlington	Arlington	Arlington	Arlington	Arlington	Arlington	Arlington	Arlington	Arlington
7	2	4	4	2	2	2	7	2
2919525	2942820	2932289	2932293	2943052	2950440	2943524	2943293	2944603
9/1/2023 9:01:41 AM	9/18/2023 11:28:46 AM	9/9/2023 9:54:09 PM	9/9/2023 9:54:09 PM	9/18/2023 2:38:03 PM	9/23/2023 8:39:31 PM	9/18/2023 10:54:25 PM	9/18/2023 6:16:19 PM	9/19/2023 6:11:07 PM
M64	M45	M85	M70	M56	M21	M81	M28	M66
Arlington	Arlington	Arlington	Arlington	Arlington	Arlington	Arlington	Arlington	Arlington

Benbrook

25									
	Benbrook	M20	9/21/2023 1:18:14 AM	2946217	2	Benbrook	17801 - G - Falls - On the ground or floor - 5A	Yes	
	Benbrook	M87	9/21/2023 8:18:20 PM	2947394	2	Benbrook	17801 - G - Falls - On the ground or floor - 5A	Yes	
	Benbrook	M29	9/11/2023 9:15:58 PM	2934923	2	Benbrook	17B01 - Falls - 5A	Yes	
	Benbrook	M22	9/26/2023 3:53:20 AM	2953074	2	Benbrook	17B04 - Falls - 5A	Yes	
	Benbrook	M40	9/7/2023 1:49:32 PM	2928357	2	Benbrook	17D05 - Falls - 5A	Yes	
	Benbrook	M39	9/15/2023 5:30:09 AM	2938969	5	Benbrook	21A01 - M - Specialized Unscheduled Up-Care Transport - MEDICAL - 5A	Yes	
	Benbrook	M46	9/9/2023 11:02:06 AM	2931510	2	Benbrook	17A02 - G - Falls - On the ground or floor - 5A	No	
	Benbrook	M33	9/7/2023 4:43:42 AM	2927795	2	Benbrook	17804 - Falls - 5A	No N	
	Benbrook	M42	9/22/2023 11:36:37 AM	2948216	5	Benbrook	26C01 - Sick Person (Specific Diagnosis) - 5A	Yes	
	Benbrook	M88	9/5/2023 10:03:45 AM	2924956	2	Benbrook	45C02 - Specialized Unscheduled Up-Care Transport - 2A	Yes	
	Benbrook	M55	9/9/2023 8:36:13 PM	2932212	4	Benbrook	29805 - Solitary vehicle - 48	No	
	Benbrook	M43	9/15/2023 3:29:56 PM	2939497	2	Benbrook	26O28 - Sick Person (Specific Diagnosis) - 5A	Yes	
	Benbrook	M72	9/13/2023 11:00:38 AM	2936694	2	Benbrook	45A01 - Specialized Unscheduled Up-Care Transport - 5A	Yes	
	Benbrook	M23	9/12/2023 9:58:54 PM	2936215	5	Benbrook	45A01 - i - Specialized Unscheduled Up-Care	No	

Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
45C02 - Specialized Unscheduled Up-Care Transport - 3A	45C02 - Specialized Unscheduled Up-Care Transport - 3A	21D03 - M - Hemorrhage (Bleeding) / Lacerations - MEDICAL - 5A	45A01 - c - Specialized Unscheduled Up-Care Transport - Back Pain (Non-Traumatic or Non-	45A01 - i - Specialized Unscheduled Up-Care Transport - Hemorrhage / Lacerations (Minor) - 5A	25806 - Psychiatric / Abnormal Behavior / Suicide Attempt - 8B	45C01 - Specialized Unscheduled Up-Care Transport - 3A	45C01 - Specialized Unscheduled Up-Care Transport - 2A	45C02 - Specialized Unscheduled Up-Care Transport - 3A	45C01 - Specialized Unscheduled Up-Care Transport - 3A	Standby Medical
Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook
3	3	2	2	2	8	3	2	3	3	5
2953575	2954408	2932227	2953826	2936253	2932199	2946356	2925045	2955329	2949017	2919499
9/26/2023 2:14:10 PM	9/27/2023 7:08:10 AM	9/9/2023 8:53:48 PM	9/26/2023 5:22:12 PM	9/12/2023 11:23:22 PM	9/9/2023 8:17:22 PM	9/21/2023 6:41:16 AM	9/5/2023 11:35:08 AM	9/27/2023 8:21:19 PM	9/22/2023 8:20:54 PM	9/1/2023 8:34:58 AM
M40	M78	M55	M21	M64	M33	M83	M52	M67	M73	M25
Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook	Benbrook

No	Yes	No	No	No	Yes	No
29B01 - Traffic Collision / Transportation Incident - 7A	26A02 - Sick Person (Specific Diagnosis) - 5A	23C05 - G - Overdose / Poisoning (Ingestion) - Intentional and Fentanyl - 3A	17D05 - Falls - 5A	21D03 - T - Hemorrhage (Bleeding) / Lacerations - TRAUMA - 5A	23C02 - A - Overdose / Poisoning (Ingestion) - Accidental - 5A	23D02 - I - Overdose / Poisoning (Ingestion) - Intentional - 1A
Crowley	Crowley	Crowley	Crowley	Crowley	Crowley	Crowley
7	5	3	5	8	5	1
2953861	2956326	2946625	2925281	2935352	2955968	2919906
9/26/2023 5:43:26 PM	9/28/2023 5:50:36 PM	9/21/2023 11:29:16 AM	9/5/2023 2:44:40 PM	9/12/2023 9:43:27 AM	9/28/2023 1:33:38 PM	9/1/2023 1:41:39 PM
M78	M60	M40	M86	M20	M65	M21
Crowley	Crowley	Crowley	Crowley	Crowley	Crowley	Crowley

No	29805 - Traffic Collision / Transportation Incident - 4B	Richland Hills	4	2922928	9/3/2023 5:11:25 PM	M27	Richland Hills
Yes	45C03 - Specialized Unscheduled Up-Care Transport - 3A	Richland Hills	8	2953229	9/26/2023 8:43:52 AM	M42	Richland Hills
No	06C01 - E - Breathing Problems - COPD (Emphysema/Chronic bronchitis) - 3A	Richland Hills	8	2951109	9/24/2023 12:31:49 PM	M33	Richland Hills
No	30801 - Traumatic Injuries (Specific) - 7A	Richland Hills	<i>L</i>	2947612	9/22/2023 12:08:11 AM	99WI	Richland Hills
Yes	31D04 - Unconscious / Fainting (Near) - 2A	Richland Hills	7	2934333	9/11/2023 1:33:03 PM	M47	Richland Hills
No	11D01 - F - Choking - Food - 2A	Richland Hills	7	2932046	9/9/2023 6:19:29 PM	M64	Richland Hills
Yes	45A01 - Specialized Unscheduled Up-Care Transport - 5A	Richland Hills	5	2926750	9/6/2023 1:33:18 PM	M31	Richland Hills
Yes	45C01 - Specialized Unscheduled Up-Care Transport - 2A	Richland Hills	7	2926487	9/6/2023 10:43:11 AM	M74	Richland Hills
Yes	05A01 - Back Pain (Non-Traumatic or Non-Recent Trauma) - 7A	Richland Hills	7	2930048	9/8/2023 2:36:34 PM	M56	Richland Hills
Yes	26A08 - Sick Person (Specific Diagnosis) - 7A	Richland Hills	4	2935385	9/12/2023 10:33:50 AM	M82	Richland Hills

Richland Hills

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Inc Date Incident Number Priority Area

Unit

Aid FROM

RECEIVED

Arlington

∞							
Arlington	AMR Arlington 1	AMR Arlington 1 9/27/2023 7:49:04 PM	2955287	2	Fort Worth	06C01 - Breathing Problems - 5A	Yes
Arlington	AMR Arlington 1	9/28/2023 12:55:29 PM	2955929	7	Fort Worth	30B01 - Traumatic Injuries (Specific) - 7A	Yes
Arlington	AMR Arlington 1	9/23/2023 3:58:00 PM	2950131	2	Fort Worth	17804 - Falls - 5A	Yes
Arlington	AMR Arlington 1	9/21/2023 9:08:25 AM	2946507	7	Fort Worth	26A08 - Sick Person (Specific Diagnosis) - 7A	Yes
Arlington	AMR Arlington 1	9/11/2023 11:03:11 AM	2934090	5	Fort Worth	10D05 - Chest Pain / Chest Discomfort (Non- Traumatic) - 5A	No
Arlington	AMR Arlington 2	9/11/2023 11:03:38 AM	2934107	2	Fort Worth	26A05 - Sick Person (Specific Diagnosis) - 5A	Yes
Arlington	AMR Arlington 1	AMR Arlington 1 9/14/2023 12:45:56 PM	2938013	3	Fort Worth	38804 - Advanced SEND (Medical Miranda) - 2A	Yes

Benbrook Medic 1 9/16/2023 10.440.4 PM 2941141 2 Fort Worth		Arlington	AMR Arlington 1	9/14/2023 9:43:35 PM	2938632	2	Fort Worth	26A03 - Sick Person (Specific Diagnosis) - 5A	Yes
2 Carefile Carefile Carefile 19/12/2023 11.27:37 AM 294822 7 Lake Worth Cowley 254 9/12/2032 18:17 2948550 5 Burleson Cowley 254 9/12/2032 18:17 294855 5 Burleson Cowley Cowley 254 9/12/2032 18:17 294855 5 Burleson Cowley Cowley 254 9/12/2033 18:17 294855 5 Burleson Cowley Cowley 254 9/12/2033 18:17 294855 5 Burleson Cowley Cowley Cowley 254 9/12/2033 2948577 294855 5 Burleson Cowley Cowley Cowley 254 9/12/2033 2948577 2948577 294857									
Benbrook Medic 9/16/2023 104404 PM 2941141 2 Fort Worth	Benbrook	-							
Carefilte 1 9/22/2023 11:27:37 AM 294822 7 Lake Worth Carefilte 1 9/22/2023 2-49:54 PM 2948260 5 Fort Worth Crowley 254 9/22/2023 2-49:54 PM 2948560 5 Fort Worth Crowley 254 9/22/2023 10.21 2948055 5 Burleson Crowley 254 9/20/2023 18:17 2945919 2 Burleson Crowley 254 9/21/2023 2946577 2 Burleson Crowley 254 9/21/2023 2946577 2 Burleson Crowley 254 9/21/2023 2 Burleson		Benbrook	Benbrook Medic 1	9/16/2023 10:44:04 PM	2941141	2	Fort Worth	06D01 - Breathing Problems - 2A	Yes
Carefile Carefile 1 9/22/2023 11:27:37 AM 2948222 7 Lake Worth 4 Cavefile 1 9/22/2023 249:54 PM 2948560 5 Fort Worth 4 Growley 254 9/22/2023 10:21 2948055 5 Burleson Crowley 254 Growley 254 9/20/2023 18:17 2948055 5 Burleson Crowley 264 Growley 254 9/20/2023 18:17 2948957 5 Burleson Crowley 27 Crowley 254 9/20/2023 18:17 2948957 5 Burleson Crowley 27 Growley 254 9/20/2023 18:17 2948957 2 Burleson Crowley 27 Growley 254 9/20/2023 18:27 2948957 2 Burleson									
4 Carefile Carefile 1 9/22/2023 11:27:37 AM 2948520 7 Lake Worth Carefile Carefile 1 9/22/2023 249:54 PM 2948560 5 Fort Worth 4 Cowley Cowley 254 9/22/2032 10:21 2948955 5 Burleson Crowley Crowley 254 9/22/2032 10:21 2948955 5 Burleson Crowley Crowley 254 9/22/2033 11:27 2948919 2 Burleson Crowley Crowley 254 9/22/2033 11:27 2948919 2 Burleson Crowley Crowley 254 9/22/2033 11:27 292862 2 Burleson	CareFlite	2							
A Carefile Carefile Growley 254 9/22/2023 24954 PM 2948560 5 Fort Worth A Crowley Crowley 254 9/22/2032 10.21 2948055 5 Burleson Crowley Crowley 254 9/20/2023 18.17 2945919 2 Burleson Crowley Crowley 54 9/21/2023 2946577 2 Burleson Crowley Crowley 54 9/8/2021 11.27 292962 2 Burleson		CareFlite	CareFlite 1	9/22/2023 11:27:37 AM	2948222	7	Lake Worth	25806 - Psychiatric / Abnormal Behavior / Suicide Attempt - 7A	Yes
Crowley Crowley 254 9/22/2032 1021 2948055 5 Burleson Crowley Crowley Crowley 49/20/2023 18.17 2948055 5 Burleson Crowley Crowley Crowley Crowley 249/20/2023 2946577 2 Burleson Crowley Crowley Crowley Crowley Crowley 2 Burleson		CareFlite	CareFlite 1	9/22/2023 2:49:54 PM	2948560	2	Fort Worth	31A03 - Unconscious / Fainting (Near) - 5A	No
Crowley Crowley 54 Burleson Crowley Growley 9/22/2032 1021 2948055 5 Burleson Crowley Growley 54/20/2023 18:17 2945919 2 Burleson Crowley Crowley Growley 49/21/2023 2946577 2 Burleson Crowley Growley Growley Growley 2 Burleson									
Crowley 254 9/22/2032 10.21 2948055 5 Burleson Crowley 254 9/20/2023 18.17 2945919 2 Burleson Crowley 54 9/21/2023 2946577 2 Burleson Crowley 254 9/8/2023 11.27 2929652 2 Burleson	Crowley	4							
Crowley 254 9/20/2023 18:17 2945919 2 Burleson Crowley 54 9/21/2023 2946577 2 Burleson Crowley 254 9/8/2023 11:27 2929662 2 Burleson		Crowley	Crowley 254	9/22/2032 10:21	2948055	2	uosajung	26C01 - Sick Person (Specific Diagnosis) - 5A	Yes
Crowley 54 9/21/2023 2946577 2 Burleson Crowley 254 9/8/2023 11:27 2929862 2 Burleson		Crowley	Crowley 254	9/20/2023 18:17	2945919	2	Burleson	21D03 - M - Sick Person (Specific Diagnosis) - MEDICAL - 2A	Yes
Crowley 254 9/8/2023 11:27 2929862 2 Burleson		Crowley	Crowley 54	9/21/2023	2946577	2	Burleson	23C01 - A - Overdose / Poisoning (Ingestion) - Accidental - 2A	Yes
		Crowley	Crowley 254	9/8/2023 11:27	2929862	2	uosəlıng	11D01 - C - Choking - Candy/Sweets/Gum - 2A	No

Eagle Mountain	Eagle Mountain	9/6/2023 11:25:50 PM	2927653	5	Fort Worth	10C01 - Chest Pain / Chest Discomfort (Non- Traumatic) - 5A	Yes
Eagle Mountain	Eagle Mountain	9/7/2023 4:31:19 PM	2928730	m	Fort Worth	17801 - G - Falls - On the ground or floor - 5A	Yes
Eagle Mountain	Eagle Mountain	9/11/2023 11:35:38 AM	2934166	8	Lake Worth	04A03 - A - Assault / Sexual Assault / Stun Gun - Assault - 8B	No
Eagle Mountain	Eagle Mountain	9/5/2023 5:15:32 PM	2925582	-	Fort Worth	09E01 - Cardiac or Respiratory Arrest / Death - 1A	o N
Eagle Mountain	Eagle Mountain	9/6/2023 8:49:12 PM	2927445	3	Fort Worth	28C05 - J - Stroke (CVA) / Transient Ischemic Attack (TIA) - CLEAR evidence of stroke (< T hours) - 3A	Yes
Eagle Mountain	Eagle Mountain	9/11/2023 22:12	2934976	8	Fort Worth	38A03 - Advanced SEND (Medical Miranda) - 8B	Yes
Eagle Mountain	Eagle Mountain	9/19/2023 4:13:34 PM	2944408	3	Saginaw	31A01 - Unconscious / Fainting (Near) - 3A	No
Eagle Mountain	Eagle Mountain	9/21/2023 6:39:41 PM	2947271	5	Fort Worth	26C01 - Sick Person (Specific Diagnosis) - 5A	Yes
Eagle Mountain	Eagle Mountain	9/22/2023 9:26:40 AM	2947912	2	Fort Worth	10D02 - Chest Pain / Chest Discomfort (Non- Traumatic) - 2A	Yes
Eagle Mountain	Eagle Mountain	9/22/2023 4:20:41 PM	2948722	3	Fort Worth	31A01 - Unconscious / Fainting (Near) - 3A	No
Eagle Mountain	Eagle Mountain	9/22/2023 20:22	2949023	2	Fort Worth	03D04 - Animal Bites / Attacks - 2A	Yes
Eagle Mountain	Eagle Mountain	9/23/2023 5:57:40 PM	2950312	2	Fort Worth	11001 - C - Choking - Candy/Sweets/Gum - 8B	No
Eagle Mountain	Eagle Mountain	9/24/2023 6:07:53 PM	2951523	7	Fort Worth	01A03 - Abdominal Pain / Problems - 7A	Yes
Eagle Mountain	Eagle Mountain	9/23/2023 2:47:00 PM	2950015	2	Fort Worth	23C03 - I - Overdose / Poisoning (Ingestion) - Intentional - 2A	Yes
Eagle Mountain	Eagle Mountain	9/25/2023 9:27:14 PM	2952872	8	Fort Worth	26O19 - Sick Person (Specific Diagnosis) - 8B	No
Eagle Mountain	Eagle Mountain	9/28/2023 5:26:54 PM	2956316	4	Saginaw	29B01 - V - Vehide vs. vehide - Multiple patients - 4B	Yes
Eagle Mountain	Eagle Mountain	9/29/2023 12:23:21 PM	2957098	7	Fort Worth	17B01 - P - Falls - Public place (street, parking garage, market) - 7A	Yes
Eagle Mountain	Eagle Mountain	9/29/2023 4:13:08 PM	2957359	2	Fort Worth	17D04 - G - Falls - On the ground or floor - 2A	o Z

	Yes	Yes		Yes	Yes			No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	oN.	o _N	No	
	19A01 - Heart Problems / A.I.C.D 5A	28C03 - X - Stroke (CVA) / Transient Ischemic Attack (TIA) - No test evidence of stroke (< T hours) - 3A		30801 - Traumatic Injuries (Specific) - 7A	26C01 - Sick Person (Specific Diagnosis) - 3A			17A03 - Falls - 5A	31D03 - Unconscious / Fainting (Near) - 2A	20A01 - H - Heat / Cold Exposure - Heat exposure - 5A	23C01 - V - Overdose / Poisoning (Ingestion) - Violent or combative - 2A	25002 - Psychiatric / Abnormal Behavior / Suicide Attempt - 8B	17A02 - Falls - 5A	45A01 - Specialized Unscheduled Up-Care Transport - 5A	17D04 - G - Falls - On the ground or floor - 2A	31C01 - Unconscious / Fainting (Near) - 5A	29A02 - V - Vehicle vs. vehicle - Multiple patients - 4B	06C01 - Breathing Problems - 5A	
	Burleson	Burleson		Fort Worth	Fort Worth			Fort Worth	Haltom City	Fort Worth	Fort Worth	Fort Worth	Fort Worth	Haltom City	Haltom City	Fort Worth	Fort Worth	Fort Worth	
	2	3		2	3			5	2	2	2	80	2	5	2	2	4	5	
	2952830	2948728		2947364	2931873			2935473	2938636	2921507	2927495	2926676	2926912	2948413	2949728	2948770	2950009	2954526	
	9/25/2023 20:51	9/22/2023 16:20		9/21/2023 19:41	9/9/2023 4:12:19 PM			9/12/2023 11:43:18 AM	9/14/2023 9:44:16 PM	9/2/2023 3:29:24 PM	9/6/2023 9:10:00 PM	9/6/2023 12:38:43 PM	9/6/2023 3:12:33 PM	9/22/2023 1:45:31 PM	9/23/2023 11:11:36 AM	9/22/2023 4:59:58 PM	9/23/2023 2:42:44 PM	9/27/2023 9:13:13 AM	
	AMR JC 1	AMR JC 1		Life Care EMS (Willow Park)	Life Care EMS (Willow Park)			Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	48
	Johnson County	Johnson County		Life Care EMS	Life Care EMS			Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Watauga	Total Received
2			2				1												
Johnson County			Life Care EMS				Watauga												

- Compliance and Lega Tab H



Legal Team Report September 20, 2023- October 23, 2023

Compliance Officer Duties

- Assisted multiple MAEMSA jurisdiction Police departments with multiple criminal investigations, records requests, missing persons investigations, and crew member statements, witness interviews for criminal investigations as needed.
- Assisted Tarrant County Medical Examiner's office with multiple death investigations, and records requests.
- Assisted FWPD and Tarrant Co. Sheriff's Office Narcotics Division with Fentanyl OD intelligence data.

Paralegal Duties

- 21 DFPS reports were made for suspected abuse, neglect, or exploitation.
- Provided internal legal support for the team members and processed requests regarding legal matters. 3 Subpoenas(s) for witness appearance processed and served.
- Conducted internal affairs employee investigation(s) regarding various complaints, and conduct.
- Hosted 2 Pre-Trial meeting were held with the Tarrant Co. District Attorney's Office.
- Reviewed multiple legal & privacy matters with field crewmembers, HR and OMD, provided legal guidance as needed.
- Drafted, reviewed, negotiated, and executed multiple agreements with outside parties for various internal departments for building maintenance, medical services, medical research, and other various business matters.

Chad Carr Compliance Officer General Counsel Paralegal ACO, CAPO, CRC, EMT-P

80

Tab I – EPAB

COMMONLY USED ACRONYMS

Α

ACEP – American College of Emergency Physicians

ACEP – American Academy of Pediatrics

ACLS – Advanced Cardiac Life Support

AED - Automated External Defibrillator

ALJ - Administrative Law Judge

ALS – Advance Life Support

ATLS - Advanced Trauma Life Support

В

BLS – Basic Life Support

BVM - Bag-Valve-Mask

C

CAAS – Commission on Accreditation of Ambulance Services (US)

CAD - Computer Aided Dispatch

CAD – Coronary Artery Disease

CCT – Critical Care Transport

CCP - Critical Care Paramedic

CISD - Critical Incident Stress Debriefing

CISM – Critical Incident Stress Management

CMS - Centers for Medicare and Medicaid Services

CMMI - Centers for Medicare and Medicaid Services Innovation

COG – Council of Governments

D

DFPS – Department of Family and Protective Services

DSHS - Department of State Health Services

DNR - Do Not Resuscitate

F

ED – Emergency Department

EKG – ElectroCardioGram

EMD – Emergency Medical Dispatch (protocols)

EMS – Emergency Medical Services

EMT – Emergency Medical Technician

EMTALA – Emergency Medical Treatment and Active Labor Act

EMT - I - Intermediate

EMT - P - Paramedic

ePCR - Electronic Patient Care Record

ER - Emergency Room

F

FFS - Fee for service

FRAB – First Responder Advisory Board

FTE - Full Time Equivalent (position)

FTO - Field Training Officer

FRO - First Responder Organization

G

GCS - Glasgow Coma Scale

GETAC – Governor's Emergency Trauma Advisory Council

Н

HIPAA – Health Insurance Portability & Accountability Act of 1996

ICD – 9 – International Classification of Diseases, Ninth Revision

ICD -10 – International Classification of Diseases, Tenth Revision

ICS - Incident Command

System

J

JEMS - Journal of Emergency Medical Services

K

ı

LMS - Learning Management System

M

MAEMSA - Metropolitan Area EMS Authority

MCI - Mass Casualty Incident

MI - Myocardial Infarction

MICU - Mobile Intensive Care Unit

MIH - Mobile Integrated Healthcare

COMMONLY USED ACRONYMS

N

NAEMSP – National Association of EMS Physicians NAEMT – National Association of Emergency Medical Technicians

NEMSAC – National EMS Advisory Council (NHTSA)

NEMSIS – National EMS Information System

NFIRS - National Fire Incident Reporting System

NFPA - National Fire Protection Association

NIMS - National Incident Management System

0

OMD - Office of the Medical Director

P

PALS – Pediatric Advanced Life Support PHTLS – Pre-Hospital Trauma Life Support PSAP – Public Safety Answering Point (911) PUM – Public Utility Model

Q

QRV - Quick Response Vehicle

R

ROSC – Return of Spontaneous Circulation RFQ – Request for Quote RFP – Request for Proposal

S

SSM – System Status Management STB – Stop the Bleed STEMI – ST Elevation Myocardial Infarction

T

U

V

VFIB - Ventricular fibrillation; an EKG rhythm

W

X/Y/Z